

Torrance Tribune

The Weekly Newspaper of Torrance

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Weekend Forecast

Friday
Sunny
80°/56°



Saturday
Sunny
78°/57°



Sunday
Partly Cloudy
85°/60°



South High School Spartans



South High School is a public high school in Torrance, California. It is one of five high schools in the Torrance Unified School District. Photo by Osvin Suazo. •

Summer Reading Program Donation Accepted, Appropriated by Council

By Cristian Vasquez

The Mayor and City Council accepted and appropriated a \$27,478.97 donation made to the Summer Reading Program, along with a \$5,325.25 donation made for the DVD/Blu-Ray resurfacing machine from the Friends of the Torrance Library.

Funded by the Friends of the Torrance Library, the Summer Reading Program continues its efforts to serve children and teenagers by preventing the “summer slide,” which is when students’ reading skills dip due to their time away from school during summer break. The Friends of the Torrance Library, a group volunteers, is dedicated to making the city’s libraries the best possible for the community. Through the organizing of used books sales, this non-profit gathers funds to assist the library in obtaining materials not attainable to the library’s regular budget.

“The Friends of the Torrance Library Continue to generously support Library programs and activities, and have voted to fund the Summer Reading Program for 2016, and the purchase of a machine that will resurface DVDs and Blu-ray discs,” states the staff report signed by Community Services Director John Jones. “This very popular seven-week program includes programs at all six libraries, incentives for tracking reading progress, and the chance to engage with Librarians over books, reading, and learning activities.”

In addition to the reading activities, the donation funds will be used to purchase all of the incentive prizes that readers will earn, as well as a paperback book for every child and teen that completes their reading goals.

Funds will also be dedicated to the funding performers, craft supplies and other activities at the library, which are designed to encourage regular use of the library.

The donation made for the DVD and Blu-ray discs resurfacing machine will allow staff to resurface and extend the shelf life of both entertainment formats.

“The Friends also purchased the initial DVD/CD resurfacing machine, and having this machine in-house has saved thousands of dollars worth of materials from scratches and wear, enabling these popular items to circulate longer and survive heavy public library use,” states the staff report. “From thematic t-shirts for staff and all teen volunteers for this program, to decorations and promotional banners, the Friends of the Torrance Library continue to be a major sponsor of this vital library service.”

Council Approves Agreement with Honeywell International for Groundwater Monitoring Wells

A license agreement with Honeywell International, Inc. of Torrance was approved by the city council for two ground water monitoring wells for the former Honeywell facility on Early Avenue.

“The Los Angeles Water Quality Control Board (LARWQCB) has directed Honeywell International, Inc., as former owner of the property located at 23215 Early Avenue, to install two (2) monitoring wells,” states the staff report signed by Community Development Director Jeffery W. Gibson. “The purpose of the wells is to monitor for possible hydrocarbon migration contamination, which may have migrated from the site.”

LARWQCB indicated that there is the potential for plume migration to the north of the site that is to be monitored. As a result, Honeywell International, Inc. requested the installation of the ground water monitoring wells to be located in the public right-of-way. The wells are scheduled to be installed in Kashiwa Street, in the parking lane, and are expected to have a minimum impact or disruption to any traffic.

“The agreement exempts the city from any financial or legal encumbrances associated with the construction, operation, or relocation of actions required as a result of test data obtained from said wells,” states the staff report. “The term of this agreements ten (10) years, subject to renewal at the discretion of the City. At the end of the term of this agreement, the proposed wells will be either abandoned in place or removed in accordance with approved standards.”

Currently city staff is obtaining information necessary to create a database that will allow for the monitoring of the wells in order to track location, reporting requirements, status and the number of wells that exist within city boundaries.

“The drilling, installation and development of the proposed wells will take approximately four (4) days. The monitoring wells will be two (2) inches in diameter and approximately 90 feet deep,” states the staff report. “A traffic vault well lid will be set flush with ground surface and contain a locking watertight cap. A construction and excavation permit will be required by the Community Development Department to regulate work in the public street. •

How to Sell Your Torrance Home Without an Agent and Save the Commission

Torrance - If you’ve tried to sell your home yourself, you know that the minute you put the “For Sale by Owner” sign up, the phone will start to ring off the hook. Unfortunately, most calls aren’t from prospective buyers, but rather from every real estate agent in town who will start to hound you for your listing.

Like other “For Sale by Owners”, you’ll be subjected to a hundred sales pitches from agents who will tell you how great they are and how you can’t possibly sell your home by yourself. After all, without the proper information, selling a home isn’t easy. Perhaps you’ve had your home on the market for several months with no offers from qualified buyers. This can be a very frustrating time, and many homeowners have given up their dreams of selling their homes themselves.

This report is courtesy of and paid for by the Salzman Real Estate Team BRE #00952732.

Police Reports

- Burglary-Commercial** 1/30/2016 7:00:10 PM 3600 BLOCK PACIFIC COAST HWY
Suspect(s) smashes glass door for entry, ransacks cabinets and takes property/computer equipment
- Theft** 1/30/2016 6:30:00 PM 3500 BLOCK CARSON ST
Suspect(s) takes property from victim’s purse as she shops/ wallet
- Burglary-Commercial** 1/30/2016 5:00:00 PM 3700 BLOCK SEPULVEDA BLVD
Suspect(s) enters closed business by unknown means and takes property/ lighting equipment
- Burglary-Auto** 1/30/2016 4:52 PM 18300 BLOCK VAN NESS AVE
Suspect(s) enters unlocked vehicle and takes property/auxiliary cord
- Burglary-Auto** 1/30/2016 10:34:00 AM 24000 BLOCK HAWTHORNE BLVD
Suspect(s) slashes victim’s vehicle’s tire, smashes window for entry and takes property/ cash
- Burglary-Commercial** 1/30/2016 2:00:00 AM 18400 BLOCK HAWTHORNE BLVD
Suspect(s) smashes window for entry, attempts to tunnel through the drywall to adjacent business and takes property/ cash
- Theft** 1/29/2016 11:00:00 PM 2000 BLOCK 236TH ST
Suspect(s) takes property from unlocked storage container/ power washer, paint sprayer, bucket, tools
- Burglary-Auto** 1/29/2016 7:06 PM 3400 BLOCK CARSON ST
Suspect(s) pries open window for entry and takes property/third row seat
- Auto Theft** 1/29/2016 6:00:00 PM 16200 BLOCK TAYLOR CT
Stolen vehicle: ‘04 Chevrolet van
- Theft** 1/29/2016 5:10:00 PM 2700 BLOCK SEPULVEDA BLVD
Suspect(s) enters open business and takes property from office/ wallets
- Auto Theft** 1/29/2016 4:30:00 PM 3500 BLOCK CARSON ST
Stolen vehicle: ‘05 Chevrolet P/U
- Burglary-Commercial** 1/29/2016 4:00:00 PM 3400 BLOCK PACIFIC COAST HWY
Suspect(s) cuts padlock and takes property from trailer/broom, trash bags, gauze, hypodermic needles
- Burglary-Auto** 1/29/2016 3:00 PM 25600 BLOCK CRENSHAW BLVD
Suspect(s) takes property from open and unattended vehicle/ purse
- Burglary-Auto** 1/29/2016 11:30:00 AM
See Police Reports, page 9

What Happened to Customer Service?

By Rob McCarthy

You’d think that American companies would have learned by now that poor customer service is killing business. Surveyed buyers say that customer support is as important to them as the price and quality of the product or service. A frustrated customer isn’t going to keep quiet.

People will talk when they feel they’ve been poorly treated by a business, says the head of a consumer-service trade group. One bad experience is multiplied every time it’s retold.

“The reality is that our negative customer service experiences are far more memorable than our positive ones and we typically embellish those negative events to anyone that will listen,” said Bill Crutcher, president of the National Customer Service Association.

Consumers lately have been telling anyone who’ll listen that dealing with customer-service agents is frustrating and time-consuming. If the customer is always right, they wonder why customer-service agents seem to go on the defensive rather than try to resolve the issue.

The Harvard Business Review found that 84 percent of people expected more from their last customer-service experience than what they received. Hearing negative words like “can’t” or “won’t” or “don’t” add to customer dissatisfaction scores, the Review reported.

Another 82 percent of customers have stopped doing business with a company because of poor service, a Zendesk survey found. Two-thirds of people said they’ll switch companies because of poor customer service. That survey by Accenture also found that 82% said their service provider could have done something to keep them from switching.

Stephen Burnett, a business professor at Northwestern University, has noticed a “painful” decline in customer service. “I do not even bother to call an airline if there are weather problems in the U.S,” he said. Getting a person on the phone is nearly impossible, he explained.

“First of all, companies, by and large, like to have as few employees as they can. People are expensive, emotional and you have to supervise them,” he said.

Companies have over automated customer service, and in his opinion made a miscalculation about dealing with people. They aren’t robots. There is a fundamental difference.

“A robot deals with things completely uniform. When dealing with a customer, he is anything is but uniform,” Burnett said.

Today’s automated customer service phone systems are a one-size-fits-all design, the Northwestern professor said. Not everyone shares the same level of sophistication and enthusiasm for using technology to report a complaint and have it resolved quickly.

“That’s the problem with these automated systems. They’re forcing everybody to use the same system regardless of their sophistication.

And, they over-automate to the extent that you can’t talk to a person.”

American Express surveyed customers and learned that 46 percent prefer to talk to customer service by phone about complicated issues. In a separate survey by NewVoice, 75 percent reported that calling is the most effective way to get a quick response to their concerns.

Automation is one direction that companies have taken to reduce their employee costs. Another is outsourcing customer-service duties so that complaints are handled by a non-employee.

“Instead of talking to an employee of Macy’s, you may be talking to a person who handles who-knows-what. All they’re going to know is what they reading off a computer screen,” Burnett said. “They know what the script says, but no authority to do much about what you’re calling about.”

A former customer-service employee for a home-security company confirmed in an interview on “20/20” that he lacked authority from their bosses to help resolve customer issues.

“You’re just entry-level position,” Jacob Curtis told “20/20.” At the home-security company where he worked, “you just do what you’re told.”

Customer service suffers, too, when companies outsource the responsibility for resolving customer issues to other countries, the Northwestern professor believes.

“You’re talking over a tremendous distance to the Philippines, for example. What language you speak is not their first language. You spend a lot of time on the phone, and once you get them, they have no authority and you can’t understand them anyway,” he explained.

The frustration isn’t just with call centers. Finding a store employee when you need assistance is becoming as difficult as talking to a person by phone. Price scanners have replaced employees in retail stores, where shoppers more and more are being asked to forgo customer service.

As much as \$41 billion per year is lost by companies because of poor customer service, according to one estimate. Surveys have found customers will switch stores or brands because employees are rude or unhelpful, or because they don’t know as much as the customer does.

Amazon top the list of best companies for customer service in surveys. Subscription television and Internet service providers receive the worst customer-service ratings among 43 industries from the American Customer Satisfaction Index. Time Warner was the least popular cable provider, followed by Comcast and MediaComm, which serves smaller markets in the Midwest and South.

Internet service providers rank at the bottom

See Customer Service, page 9

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Sports

Manning Manages,
Defense Defeats

Up and Adam
Torrance Tanking
at the Wrong Time

By Adam Serrao

Yee-haw! The old sheriff hopped on his white bronco and rode it off into the sunset. Right when you doubted him, the 39-year-old quarterback for the Denver Broncos led his team to a 24-10 victory over the Carolina Panthers in last Sunday nights Super Bowl 50. Well, Peyton Manning didn't really lead the team. The defense did, all night long. But you have to believe that his presence under center in what was very likely the last game of his entire career gave everyone on the Broncos that much more motivation to dig deeper, play harder, and sweat-out just one last game. In the end, it worked. Now Manning is a two-time Super Bowl champion and the oldest quarterback to ever start, and then win, an NFL championship.

With 194 yards of total offense, the Broncos tallied the fewest yards ever of any other Super Bowl champion in NFL history. That, alone, will tell you the story of the game. It wasn't Manning, coming out of the locker room guns-a-blazin', slinging the football all around the field like it was a shootout in the Old West. There were even times in the fourth quarter when Denver was desperate for a first down on third-and-long that Manning, instead of throwing the ball, simply took the snap from under center and handed it to his running back, C.J. Anderson, for a modest gain of one or maybe two yards. "We weren't going out there to throw it 50 times and do those types of things," Broncos head coach Gary Kubiak explained. "Peyton knew that. He hung in there and just kept battling for us. He knew what it would take for us to win this championship." Anderson finished the night with 90 yards and a touchdown on 23 carries while Manning threw for 141 yards on just 23 attempts. It wasn't either of those players that won a game that featured exactly zero passing touchdowns. It was the Denver defense that won the championship.

I'll spare you the cliché that defense wins championships - although I immediately just went back on my promise. Von Miller totaled six tackles on the night to go along with 2.5 sacks and two forced fumbles. He was the MVP and caused havoc almost every single time the ball was snapped. "It wasn't about me," Miller said. "I just wanted to play at a level that would influence my team to play to the best of their abilities." They certainly did. The entire Broncos defensive front had Cam Newton on his back all night, leading to one of the worst (if not the worst) games that Carolina and this year's MVP have played all season long. "We were able to get pressure on the quarterback and make the team one dimensional," defensive end

Spencer Ware said. Ware was a major catalyst in that effort, but so were players like Derek Wolfe, Brandon Marshall, Danny Trevathan, Malik Jackson and many more who combined to form what might go down as one of the best defenses in the history of football. If not, they certainly played the part when they needed to the most against what was the NFL's highest scoring offense this season.

10 points. That's all that the Denver defense allowed a team that averaged 31.3 points in the regular season and 40 during the playoffs. The Panthers all but annihilated the Seattle Seahawks Divisional Round and then danced all over Carson Palmer and the Arizona Cardinals in the Championship Round to make it to the Super Bowl. Denver was a different beast, though. The Broncos completely took away the run game of Carolina (who's leading rusher was Newton with 45 yards), forced them into 12 penalties on the night, four turnovers, and one missed field goal. "We picked a really bad day to have a meltdown," Panthers tight end Greg Olson relented. "Right when we started to get something going, something bad would happen." Maybe the biggest reason for that was because Cam looked flat. Mainly because he was being steamrolled by Broncos defenders all night. The typical flashy smile and cool, calm demeanor was literally non-existent from the start of the game and the only dancing being done was by Broncos defenders as they returned fumbles into the end zone for touchdowns. He was nervous. The Broncos had been to the Super Bowl before. Almost everyone on the team had. The Panthers, on the other hand, had no clue what they were getting themselves into. In the end, it was Manning managing the game and the Denver defense winning it.

With the win, Peyton became the first starting quarterback to win a Super Bowl with two different teams. The defense tied a Super Bowl record with seven sacks on the night and while Newton only threw 15 incomple- tions during the team's first two games of the postseason, he threw 20 in one game against Denver. He had only been hit three times in the first two rounds of the playoffs against Seattle and Arizona. He was hit 10 times against Denver. In three postseason games for the Broncos, they went against Cam, Tom Brady and Ben Roethlisberger, who threw a combined 92 regular season touchdowns. The trio combined for just one touchdown pass against Denver. In addition to the players, don't forget to give defensive coordinator and former head coach, Wade Phillips, all of the credit in the world. •

By Adam Serrao

Right when it looked like the Torrance High boys basketball team had the Pioneer League locked up, they hit what has appeared to be a string of late season bad luck. Only two games remain in regular season, yet for the first time in league play all year, the Tartars have experienced a losing streak to take their record down to 6-2 in league play. The two straight losses gives the team their first losses of the year within their own league, all in the same week.

The Tartars bad luck began last Wednesday night when they welcomed the Leuzinger Olympians into their home gym. Leuzinger, attempting to make a late playoff push and climb up in the Pioneer League standings themselves, certainly came to play. "The key was our defensive pressure," Leuzinger coach Arturo Jones explained. "Our defensive pressure on their guards was a lot better than the last time we played them." That last time that Jones spoke of saw Torrance go on the road to beat the Olympians by a final score of 56-45 in what seemed like a relatively simple matchup. This time around, it was anything but. Damani Washington put up 19 points to lead the way for Leuzinger and teammate Davion Crowder put up 11 as the Olympians held the Tartars off down the stretch for a 55-54 victory that gave Leuzinger their fourth win in a row.

Just two days later, the Tartars went on the road to visit North High with the intent of

turning their fortunes around. A victory would have clinched the Pioneer League title for the Tartars, but cross-town rival North High and their starting power forward, Isaiah Holmes, had much different plans in mind. The Saxons held a 12 point lead in the first half of play before going into the break clinging to a 34-27 advantage. The Tartars weren't done yet. A 14-0 run in the third quarter brought Torrance all the way back and actually gave the team a 47-43 lead. North's defense kicked into gear shortly thereafter, however, holding coach Paul Nitake's club to just five fourth quarter points. "We like playing our big guy, but North is so fast-paced," Nitake explained. Ultimately, it was that fast-paced tempo that ruled the day for the Saxons. "We have to be fast," Holmes said. "That's how we play our game." Holmes finished his game with 12 points, 12 rebounds, two blocks, and four steals to lead the way on the night for North. Meanwhile, Giovanni Jackson once again starred for the Tartars with 17 points. Justin Hino added 13.

The logjam in the Pioneer League stand- ings has now gotten just a bit tighter with only two games remaining in the regular season. Centennial, North, and Leuzinger are now only one game back of Torrance High (16-9, 6-2) going into the last week of play. Fortunately for Torrance, they close out the season with a game against West High, but Centennial, who is right on their heels, will

See Up and Adam, page 9

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Metro Briefs

SOUTH BAY

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Metro Eases Traffic


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Metro Seeks Input on 2017 Fiscal Year Budget

Metro's annual budget sets transportation priorities across Los Angeles County for the coming year. Before the budget goes to the Board of Directors in May, Metro will review the budget process, highlight themes and gather comments at its regular Regional Service Council Meetings in March and May. For meeting information or to provide your comments, go to metro.net/budgetcomments.

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Film Review

Wacky, Wonderful *Hail, Caesar!* is the Coen Brothers' Valentine to Classic Hollywood

By Ryan Rojas for www.cinemacy.com

Around the halfway mark of the Coen Brothers' newest film, *Hail, Caesar!*, an audience member was heard voicing his thought that, this was the weirdest movie he had ever seen—and this reviewer wouldn't say his evaluation was all that far off.

Yet it's exactly this sort of "weird-ness" that defines any Coen Brothers' movie, where colorful but mentally clouded characters are typically confronted with cosmically coincidental events, leading to a type of larger, dead-pan comedy, that's dripping in drop-dead seriousness that forces them to question the meaning of life



Channing Tatum as Burt Gurney in *Hail, Caesar!* Courtesy of Universal Studios.

and their place in the universe.

The universe at large in *Hail, Caesar!* is the 1950s backlot of the fictional Capitol Pictures, an MGM-like Hollywood studio whose theatrical world offers such wonderfully wacky tangents as bumbling cowboy movie stars lassoing with their spaghetti, as well as looming scares of Communism and learning of the first Hydrogen bombs.

At the center of this world, the ringleader of the Circus, is Eddie Mannix (Josh Brolin), a Hollywood fixer whose job it is to keep the studio's stars in line, but whose own personal certainties are less assured. As if trying to quit a light smoking habit wasn't the biggest hiccup in his day (the film covers a twenty seven hour day), Mannix learns of the kidnapping and ransom demand of the studio's biggest star, Baird Whitlock (George Clooney), during the shooting of his lead role in the grandly epic big-picture event, titled, 'Hail, Caesar!'

Mannix proceeds to bop around from one looney tuned character to the next, including

the Dixie-whistling cowboy turned bumbling big screen star Hobie Doyle (Alden Ehrenreich), twice-divorced movie star DeeAnna Moran (Scarlett Johansson), twin sister newspaper journalists Thora and Thessaly Thacker (Tilda Swinton), and tap-dancing Gene Kelly inspired Burt Gurney (Channing Tatum), who all amount to being an embarrassment of riches in Coen-land.

The Hollywood send-up may be much more divisive than the directors' other films, and likely because its packaged as a mainstream movie with the likes of George Clooney and Channing Tatum cartooning around as old-timey

Hollywood move stars. But the Coens' only take the shell of old Hollywood and collapse the facade, exploring stories of kidnapping and hijinks, as well as much larger, universal themes of exploration and questioning, such as Politics, Religion, and other head-scratching questions akin to, What Does It All Mean? This search for meaning in a world so ridiculous, that it allows its audience to see the coded philosophic themes and lessons that its harebrained characters can't, makes this another winning outing for the Coen's.

The Coen's continue to eschew conventions of narrative structure, allowing their incredible style to drive the film here. Audiences expecting a more classic kidnap comedy will most likely be disappointed by the odd tangential storylines, but should know that the minds of this machine are operating on a top-tier level of intelligence that makes a minute long scene, of Hobie Doyle fumbling the phonetics of a sophisticated line like, "Would that it were so simple," give resonance to the entirety of the story—if only life were so simple. •

WEEKLY CROSSWORD

See Answers Next Week

1	2	3		4	5	6	7		8	9	10	11	12	13
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- Across**
1. Take a wrong turn
4. Even-tempered
8. Dark mark
14. '60s singer Bobby
15. Banned apple spray
16. Regarding this
17. "Wheel of Fortune" purchase
18. "The -- of the Ancient Mariner"
19. Authoritative orders
20. Driving sensation
23. Kuwaiti V.I.P.
24. End of a certain road
25. Updated subscription
29. Its effect is hard to predict
34. Forest clearing
36. Exceptional
37. Country sensation
43. Dry Spanish libation
44. Watts in King Kong's hand
45. Crayfish
48. Types of rentals
53. Coin across the Atlantic
55. Hosiery shade
56. Swimming sensation
61. Obtain by interrogation
63. Enthusiasm
64. "Go on"
65. Sound quality
66. ____ and anon
67. Driveway option
68. Hypothetical primates
69. Register
70. Underhandedly clever
- Down**
1. Tax ____ (IRS quarry)
2. Change the designation of
3. Harness
4. Antony who eulogized Caesar
5. Trojan princess of a Mozart opera
6. Light shedder
7. Dismal, to Donne
8. Moroccan prince
9. Saudi Arabia city
10. Acid linked to gout
11. Shoe insert
12. "How Stella ____ Her Groove Back"
13. U.S.N. grad
21. Emotion of the miffed
22. Garb for grooms
26. Color Guard organization, abbr.
27. Bar supply
28. Weekly chore
30. Raven cry
31. "A Bridge ____ Far"
32. John Lennon's wife
33. McCarthy's least favorite color?
35. It's in your genes
37. Freon initials
38. Word with France, Jordan, or America
39. Cell substance
40. Dustup
41. Bird of the outback
42. Lightly roast
46. Really fancy
47. "Pride and Prejudice" novelist
49. Albania's monetary unit
50. Conspicuous successes
51. Threefold
52. Miscellaneous
54. Tender
56. Charade
57. Subject of SALT
58. Bank of Paris
59. 1/2 base x height, for a triangle
60. Societal klutz
61. Arrival time
62. Pierced body part sometimes

Last Week's Answers

1	D	V	D		4	A	L	A	M	O		9	L	I	B	Y	A
14	E	A	R		15	R	A	B	I	D		16	I	D	I	O	M
17	F	R	E	N	C	H	O	N	I		19	O	N	S	O	U	P
20	E	L	S	E					21	K	U	R	D				
22	R	E	S	T	23	A	R	T	25	M	E	E	R	26	K	29	A
31	S	T	Y		32	B	A	R	33	B		34	O	N	E	I	D
				35	A	E	N	E	36	S				37	E	W	E
	38	39							40	U	41	F	F				I
42	A	R	I	A		43	S	T	A	T	U	S					
44	I	G	N	I	45	E		47	S	C	A	M	48	T	49	A	D
51	M	O	A	N	E	R	S		52	K	H	E	54	D	I	V	E
				55	E	A	C	H	56				57	O	P	A	L
58	S	59	60	61	N	I	S	H	O	62	M	63	E	64	L	E	T
65	P	Y	L	O	N			66	W	O	L	Y		67	O	A	T
68	A	X	I	N	G			69	A	P	P	L	E		70	E	R

9	4	7	3	6	1	2	8	5
3	1	2	8	5	9	4	7	6
8	5	6	2	4	7	3	1	9
2	6	8	9	1	3	7	5	4
7	3	1	5	2	4	9	6	8
4	9	5	7	8	6	1	2	3
6	8	3	1	9	2	5	4	7
1	7	4	6	3	5	8	9	2
5	2	9	4	7	8	6	3	1

SUDOKU Medium

			8	1				
		1						7 8
4					7			3
5	2	9				1	6	3
				9		8		
7			1	6			5	9 4
		3			1			5
1	9							6
						5	7	

Each Sudoku puzzle consists of a 9X9 grid that has been subdivided into nine smaller grids of 3X3 squares. To solve the puzzle each row, column and box must contain each of the numbers 1 to 9.

TerriAnn in Torrance

St. Valentine’s Day in Torrance

By TerriAnn Ferren

Love is in the air. You can feel it as St. Valentine’s Day approaches. Nearly every store stocks the obligatory ‘conversation hearts’ candy and features those big heart-shaped boxes filled with delicious chocolates. Racks of Valentine cards appropriate for everyone line the aisles of card shops and drug stores, so if you forgot that Valentine’s Day is coming, the



Office Valentine decorations.

decorations in the stores might remind you. Not that you have to buy anything to make the day special. But as my son says, “Everyday should be Valentine’s Day.” He has a point. He subscribes to the ‘it’s a commercial holiday’ and doesn’t appreciate anyone dictating to him – when to show love. Fair enough. But for me, it prompts reflection of those I love and care about all through the year.

Valentine’s Day is about love. All kinds of love. Not just the traditional sweetheart kind of love but the love of friendship and family.

Last year, I spent Valentine’s Day with my Valentine and a very close friend. This year will be another special celebration with a larger group of close friends. As adults with busy schedules, sometimes it is easy to overlook the special people in our everyday lives.

Last Saturday morning driving home from the Torrance Main Post Office, I passed what looked to be two youngsters selling lemonade, but a second look revealed a Girl Scout cookie stand! Turning right on the very next street, I drove around the corner and headed for their stand. The wind was gusting as I approached and I noticed the big sign they had made taped to the front of the table saying, ‘Girl Scout Cookies’. These two smiling entrepreneurs were doing quite well because there was a line. 10-year-old Maia Colobong, and her brother, 12 years old Sebastien Colobong, told me they had been open for business since 9:00 a.m. that morning. “We made signs and we put them up over there to

have people come here and get the cookies,” said Maia. Looking over the selection, I purchased two boxes of the shortbread Trefoils. Then, I asked these two ambitious business people what they intend on doing for Valentine’s Day and if they do anything special.

“Our mom buys candies at the store, they have these heart candies – and we always have a party. We pass out treats for everyone to bring home,” said Maia, a fifth grader. When I asked Sebastien if he did the same sort of thing he shrugged and told me, “I don’t do that anymore – I am in middle school. I am in seventh grade.” I asked why and he explained, “It stopped at my first year of middle school, we used to do it in elementary school, but we don’t do it anymore.” Then Maia told me, “There is one thing that we always mostly do. It’s like people buy these papers and it has a lollipop attached to the paper and they write a name down and when Valentine’s Day is here – they pass out the papers that they want to give the Valentine’s to. It’s really cool, and I have never done it before and I want to try it.” I have never seen what Maia explained but will be on the lookout for lollipops with my name on it. Driving away from the stand on that cold morning, I took one last look at the big brother who was helping his sister with her Girl Scout cookie sale - that is love.

My parents plan on attending a St. Valentine’s Day dance at their church. My brother, Tommy and his wife, Sherrlyn also plan on spending the evening at the dance. Somehow that sounds so sweet.

One of my very good friends told me she had been ‘volunteered’ by her sisters and their husbands into staying home with their ill mother while they go away over the long Valentine weekend. Hum. Not minding the ‘drafted’ position, my friend truly knows what love is and doesn’t mind being left behind. Love in action.

Martha Bauman said, “Remember love-ins?” She told me about her friend Tobeylynn Birch, whose mom, Phyllis Birch, was totally into Valentine’s Day, as she apparently was into every holiday and would have a ‘Valentine’s Day Love-In’. She told me Phyllis, her ‘other mother,’ would have her five grown kids with their spouses and tons of grandchildren at every special dinner. Tobeylynn said, “She would have heart decorations and Valentine’s for everyone.

I still have a couple of table squares made with Valentine fabric she made.” Tobeylynn can’t remember the Valentine menu, but is sure the heart-shaped cake pan must have been used. Her mom, Phyllis passed away about 7 years ago and the family has not had a ‘love-in’ since. Maybe this is the year the Birch family resurrects the tradition. I hope so.

The following day I spoke with Maria, who told me she is celebrating her 20th wedding anniversary this September, and plans on surprising her husband this Valentine’s Day. “I [will] surprise my husband with a ‘date’ – so he doesn’t even know it. He is really into country music now, so I am asking people that know [about it] - and I want to surprise him and take him there [country music and line dancing],”

said Maria. I asked her if surprising each other is something the two of them do every year and she told me, “Not really, so that is why I am excited about this year. He is the one who surprises me - so I look forward to the surprise. This year, I want to surprise him.” Wow, even though Maria’s husband probably will surprise Maria, she will have a special surprise all set up for him on Valentine’s Day. Very sweet.



Kim Saunders.

Kim Saunders has big plans for Valentine’s Day, “We are going to San Diego, to Humphries and see our favorite jazz pianist, Keiko Matsui. We are going to stay at Humphries Inn in Shelter Island. I am really looking forward to it.” Kim told me she recently exposed ‘the love of her life’ to Keiko Matsui’s jazz. “He said he would love to go see her, so it was a matter of luck that she was going to be in San Diego at the same time I exposed him to her music. He is so excited - so we are looking forward to having a great time in San Diego,” added Kim.

Later that afternoon while driving in south Torrance, I noticed the car in front of me had a license plate that read ‘LOVE43’. I couldn’t believe my luck. Parking alongside the car in the lot at a shopping center, I asked the driver what was the significance of the ‘love’ plate. Kelly Derrico smiled and told me, “The sentimental value is – my brother was a racecar driver and his number was 43. It seems that every time I get change, or I do something, the number 43 constantly pops up. So it is just

my homage to him saying, ‘I love you and I miss you’. I lost my brother almost 30 years ago. He was killed at the Ascot Racetrack that used to be on Vermont. His name is Kirk Sturgeon.” After listening to Kelly, I glanced back at the license plate and knew her love for her brother shows every day.

All around town, I see expressions of love. People send each other cards, memorialize loved ones on license plates, surprise each other, and just love each other with various forms of ‘love-ins’. Valentine’s Day may be only one day a year, but I found out that many in our town celebrate their love every day. That fact makes Torrance a very love-filled place. John Paul Young is right; Love Is In The Air. Happy St. Valentine’s Day! •



Sebastien Colobong age 12 and Maia Colobong age 10.

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Sweetheart Cookies



Ingredients

- 1 pouch sugar cookie mix (Butter and egg called for on cookie mix pouch)
- 2 tablespoons all-purpose flour
- 3 tablespoons white sparkling sugar or granulated sugar
- 3 tablespoons coarse pink sparkling sugar or pink decorator sugar
- 1 tablespoon instant coffee powder or granules
- About 36 HERSHEY'S KISSES Milk Chocolate Candies, unwrapped
- About 36 HERSHEY'S HUGS Candies, unwrapped

Preparation

1. Make cookie dough as directed on package, stirring in flour. Roll dough into 36 (1-inch) balls. Combine sugars and coffee powder in small bowl. Roll balls in sugar-coffee mixture. Place about 2 inches apart on ungreased cookie sheet.
2. Bake at 375°F 7 to 9 minutes or until set. Immediately press one HERSHEY'S HUGS Candy into center of each cookie. Allow to stand about 5 minutes until soft; press lightly. Top melted candy with chocolate candy.
3. If desired, reverse the candies on the cookies. Cool; place on cooling racks. Cool completely.

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Fictitious Business Name Statement
2015325697

The following person(s) is (are) doing business as BUP BUP BUUP, 518 EAST GRAND AVENUE, EL SEGUNDO, CA 90245, LOS ANGELES COUNTY. Registered Owner(s): ANDREW WISHARD, 518 EAST GRAND AVE, EL SEGUNDO, CA 90245. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: 11/19/2015. Signed: ANDREW WISHARD, Owner. This statement was filed with the County Recorder of Los Angeles County on December 30, 2015.
NOTICE: This Fictitious Name Statement expires on December 30, 2020. A new Fictitious Business Name Statement must be filed prior to December 30, 2020. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
El Segundo Herald: Pub. 1/21, 1/28, 2/4, 2/11/2016.
H-1382

Fictitious Business Name Statement
2016010169

The following person(s) is (are) doing business as 1) SOCIAL SOCIETY ENTERTAINMENT, 2) FLEA BOUTIQUE; 550 NORTH FIGUEROA STREET APT 4058, LOS ANGELES, CA 90012, LOS ANGELES COUNTY. Registered Owner(s): JONATHAN NICHOLS, 550 NORTH FIGUEROA STREET APT 4058, LOS ANGELES, CA 90012. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: JONATHAN NICHOLS, Owner. This statement was filed with the County Recorder of Los Angeles County on January 14, 2016.
NOTICE: This Fictitious Name Statement expires on January 14, 2021. A new Fictitious Business Name Statement must be filed prior to January 14, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
El Segundo Herald: Pub. 1/21, 1/28, 2/4, 2/11/2016.
H-1383

Fictitious Business Name Statement
2016004704

The following person(s) is (are) doing business as THE ANOGEN GROUP, 8726 S SEPULVEDA BLVD SUITE D320, LOS ANGELES, CA 90045, LOS ANGELES COUNTY. Registered Owner(s): GABRIELLE G. THURMOND, 8726 S SEPULVEDA BLVD SUITE D320, LOS ANGELES, CA 90045. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: GABRIELLE G. THURMOND, Owner. This statement was filed with the County Recorder of Los Angeles County on January 8, 2016.
NOTICE: This Fictitious Name Statement expires on January 8, 2021. A new Fictitious Business Name Statement must be filed prior to January 8, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
El Segundo Herald: Pub. 1/21, 1/28, 2/4, 2/11/2016.
H-1384

Fictitious Business Name Statement
2016002269

The following person(s) is (are) doing business as STUDIO 24 SEVEN, 3300 WEST ROSECRAINS AVE. STE 202, HAWTHORNE, CA90250, LOS ANGELES COUNTY. Registered Owner(s): JOVON JAMEL SMITH, 3300 WEST ROSECRAINS AVE. STE 202, HAWTHORNE, CA 90250. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: JOVON JAMEL SMITH, Owner. This statement was filed with the County Recorder of Los Angeles County on January 6, 2016.
NOTICE: This Fictitious Name Statement expires on January 6, 2021. A new Fictitious Business Name Statement must be filed prior to January 6, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
Hawthorne Press Tribune: Pub. 1/28, 2/4, 2/11, 2/18/2016.
HH-1385

Fictitious Business Name Statement
2016011209

The following person(s) is (are) doing business as 1) NOLO, 2) MARTINDALE-HUBBELL, LLC, 909 N. SEPULVEDA BLVD. 11TH FLOOR, EL SEGUNDO, CA 90245, LOS ANGELES COUNTY. Registered Owner(s): MH SUB I, LLC, 909 N. SEPULVEDA BLVD. 11TH FLOOR, EL SEGUNDO, CA 90245. This business is being conducted by a Limited Liability Company. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: MH SUB I, LLC, B. LYNN WALSH, Secretary. This statement was filed with the County Recorder of Los Angeles County on January 15, 2016.
NOTICE: This Fictitious Name Statement expires on January 15, 2021. A new Fictitious Business Name Statement must be filed prior to January 15, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
El Segundo Herald: Pub. 1/28, 2/4, 2/11, 2/18/2016.
H-1386

Fictitious Business Name Statement
2016012655

The following person(s) is (are) doing business as SEKAI CONSULTING, 12617 CRENSHAW BLVD, HAWTHORNE, CA 90250, LOS ANGELES COUNTY. Registered Owner(s): ATSUSHI NAKAJIMA, 12617 CRENSHAW BLVD., HAWTHORNE, CA 90250. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: ATSUSHI NAKAJIMA, OWNER. This statement was filed with the County Recorder of Los Angeles County on January 19, 2016.
NOTICE: This Fictitious Name Statement expires on January 19, 2021. A new Fictitious Business Name Statement must be filed prior to January 19, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
Hawthorne Press Tribune: Pub. 1/28, 2/4, 2/11, 2/18/2016.
HH-1387

Fictitious Business Name Statement
2016023246

The following person(s) is (are) doing business as SICARIUS VICKATE, 1) 11719 DALESIDE AVE, HAWTHORNE, CA 90250; 2) 2851 W. 120th ST # E163, HAWTHORNE, CA90250, LOS ANGELES COUNTY. Registered Owner(s): FLOYD NATHANIEL BLUE, 11719 DALESIDE AVE, HAWTHORNE, CA 90250. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: 1-29-16. Signed: FLOYD NATHANIEL BLUE, OWNER. This statement was filed with the County Recorder of Los Angeles County on January 29, 2016.
NOTICE: This Fictitious Name Statement expires on January 29, 2021. A new Fictitious Business Name Statement must be filed prior to January 29, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
Hawthorne Press Tribune: Pub. 2/4, 2/11, 2/18, 2/25/2016.
HH-1388

Fictitious Business Name Statement
2016022955

The following person(s) is (are) doing business as NATHAN'S TOWING, 12499 GILMORE AVE #3, LOS ANGELES, CA, 90066, LOS ANGELES COUNTY. Registered Owner(s): FRANK FUENTES, 12499 GILMORE AVE #3, LOS ANGELES, CA 90066. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: FRANK FUENTES, OWNER. This statement was filed with the County Recorder of Los Angeles County on January 29, 2016.
NOTICE: This Fictitious Name Statement expires on January 29, 2021. A new Fictitious Business Name Statement must be filed prior to January 29, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
El Segundo Herald: Pub. 2/4, 2/11, 2/18, 2/25/2016.
H-1389

Fictitious Business Name Statement
2016025920

The following person(s) is (are) doing business as YUNG STARZ ENTERTAINMENT, 3779 CAHUENGA BLVD, LOS ANGELES CA 91604, LOS ANGELES COUNTY. Registered Owner(s): DE'JUAN PARRISH, 1741 EAST HELMICK STREET, CARSON, CA 90746. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: DE'JUAN PARRISH, OWNER. This statement was filed with the County Recorder of Los Angeles County on February 2, 2016.
NOTICE: This Fictitious Name Statement expires on February 2, 2021. A new Fictitious Business Name Statement must be filed prior to February 2, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
Torrance Tribune: Pub. 2/11, 2/18, 2/25, 3/3/2016.
HT-1390


Fictitious Business Name Statement
2016026712

The following person(s) is (are) doing business as KELLEY'S LITTLE ANGELS DAYCARE, 13715 CERISE AVE UNIT 2, HAWTHORNE, CA90250, LOS ANGELES COUNTY. Registered Owner(s): SONDRAL KELLEY-GILLIAM, 13715 CERISE AVE UNIT 2, HAWTHORNE, CA 90250. This business is being conducted by an Individual. The registrant commenced to transact business under the fictitious business name or names listed above on: 02/02/2016. Signed: SONDRAL KELLEY-GILLIAM, OWNER. This statement was filed with the County Recorder of Los Angeles County on FEBRUARY 3, 2016.
NOTICE: This Fictitious Name Statement expires on February 3, 2021. A new Fictitious Business Name Statement must be filed prior to February 3, 2021. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code).
Hawthorne Press Tribune: Pub. 2/11, 2/18, 2/25, 3/3/2016
HH-1391


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Looking Up

Ceres: Celebrating 215 Years of Planetary Discovery

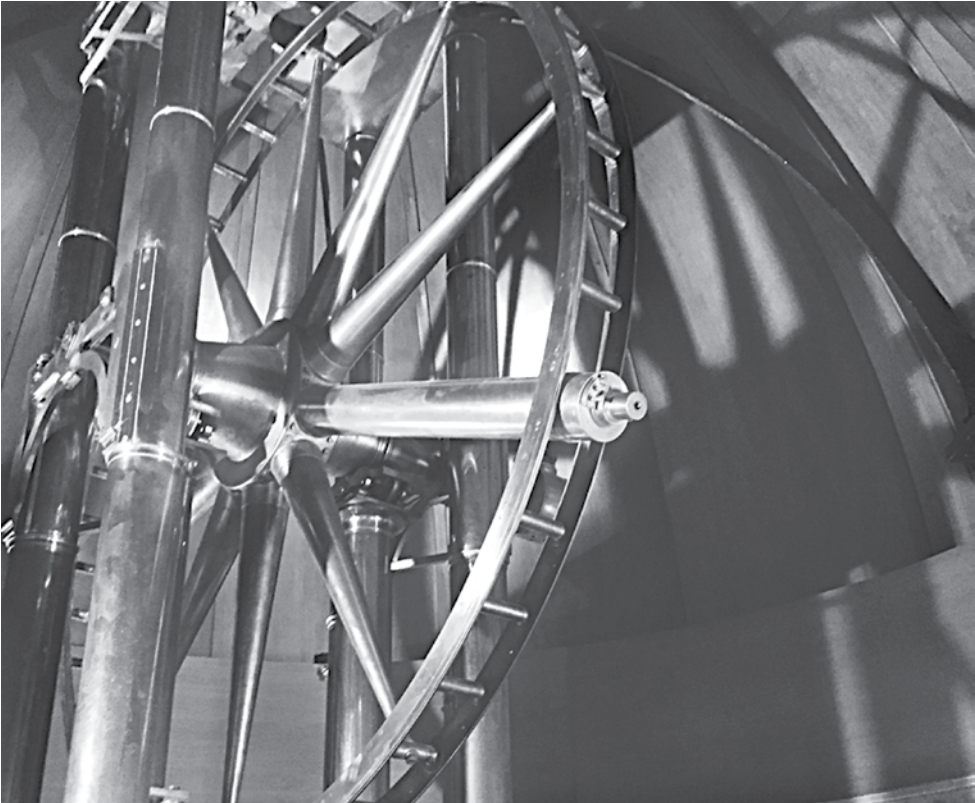
By Bob Eklund

New Year’s Day, 1801, the dawn of the 19th century, was a historic moment for astronomy, and for a space mission called Dawn more than 200 years later. That night, Giuseppe Piazzi pointed his telescope at the sky and observed a distant object that we now know as dwarf planet Ceres.

Today, NASA’s Dawn mission allows us to see Ceres in exquisite detail. From the images Dawn has taken over the past year, we know Ceres is a heavily cratered body with diverse features on its surface that include a tall, cone-shaped mountain and more than 130 reflective patches of material that is likely salt. But on that fateful evening in 1801, Piazzi wasn’t sure what he was seeing when he noticed a small, faint light through his telescope.

“When Piazzi discovered Ceres, exploring it was beyond imagination. More than two centuries later, NASA dispatched a machine on a cosmic journey of more than 3 billion miles to reach the distant, mysterious world he glimpsed,” said Marc Rayman, mission director and chief engineer for Dawn at NASA’s Jet Propulsion Laboratory, Pasadena, California.

Piazzi was the director of the Palermo Observatory in Sicily, Italy, which has collected documents and instruments from the astronomer’s time, and published a booklet on the discovery of Ceres. According to the observatory, Piazzi had been working on a catalog of star positions on January 1, 1801,



when he noticed something whose “light was a little faint and colored as Jupiter.” He looked for it again on subsequent nights and saw that its position changed slightly.

What was this object? Piazzi wrote to fellow astronomers Johann Elert Bode and Barnaba Oriani to tell them he had discovered a comet.

“I have presented this star as a comet, but owing to its lack of nebulousity, and to its motion

being so slow and rather uniform, I feel in the heart that it could be something better than a comet, perhaps. However, I should be very careful in passing this conjecture to the public,” Piazzi wrote to Oriani.

By July 1801, Piazzi had calculating the object’s orbit and made public his observations, announcing it as a planet, and naming it “Ceres”—after the Roman goddess

of agriculture, was also the patron deity of Sicily, where Piazzi then lived and worked.

The news was especially interesting to Bode because he had championed the Titius-Bode hypothesis: that the positions of planets in our solar system follow a specific pattern, which predicts each planet’s distance from the Sun. The pattern demanded that there be a planet, yet undiscovered, between Mars and Jupiter—and this is exactly where Ceres orbited.

In March 1802, Heinrich Wilhelm Matthias Olbers discovered a second, similar object: Pallas. William Herschel, discoverer of Uranus, then wrote an essay proposing that both Ceres and Pallas represented an entirely new class of objects, which he named “asteroids.”

The door had opened for many more asteroids to be observed. The discoveries of Juno in 1804 and Vesta in 1807 reinforced Herschel’s notion that asteroids are a class of their own. Today, we know there are hundreds of thousands of asteroids in the main asteroid belt between Mars and Jupiter.

Now, as we commemorate the 215th anniversary of Ceres’ discovery, Dawn is observing the dwarf planet from its lowest orbit ever: 240 miles from the surface. The many craters and other features that Piazzi could not see with his telescope are being named after agricultural deities or festivals, extending the theme that Piazzi began with the name “Ceres.” •

Up and Adam

from page 3

start this week off with a home game against Torrance. One more little slip up could cost Torrance first place in the division and maybe even a playoff spot. Stay tuned to see how all of the drama will end.

North High

Though the Saxons beat the Tartars last Friday night to stay alive in the standings, they began the week by losing a critical game to West High last Wednesday night at home. The 51-44 rivalry game loss allowed Centennial (16-8, 5-3) to leap-frog over the Saxons (13-11, 5-3) in the standings and put North where they currently stand - one extra game behind Torrance High (16-9, 6-2). North will close their season out with a game on the road against Leuzinger before they wrap things up at home versus the last place Spartans.

West High

The West High Warriors, clearly embracing the role of spoilers this late in the season, enjoyed their victory over long-time rivals, North High last Wednesday night at North. Unfortunately for the Warriors (9-15, 3-5), the

team couldn’t keep up the trend of knocking off other league opponents and fell to the Centennial Apaches in their very next game by a final score of 61-47. West will look to keep their spoiler status going in their final two games remaining on the schedule; one at home against South High and one on the road at Torrance High.

South High

The Spartans frustrations have done nothing but continue down the stretch of this year’s basketball season, beginning with a 71-61 loss at the hands of Centennial last Wednesday night. Despite the loss, Isaiah Cadogan had himself a nice game, compiling 20 points and eight rebounds on the night. Justin Chai also added 18 and three steals while Jordan Tang put up 11 and five assists. Chai and Cadogan led the way in South’s next game as well, putting up 13 and six points, respectively, but a 75-44 loss at the hands of Leuzinger kept the Spartans (2-19,0-7) winless in league this season. South will look for a much coveted win as they close out the season with games against West and North High, respectively. •

Customer Service

from page 2

because of unreliable service, slow broadband Internet speeds, and rising subscription prices, according to the Index. “And they resent being locked into service contracts,” it added.

Professor Burnett says that personal experience with a company and its employees is what

the consumer remembers, not an advertising slogan or a television commercial.

“It’s when I have a direct interaction and a connection that is powerful that makes a lasting impact on how I think about that company,” he said. •

Police Reports

from page 2

300 BLOCK PASEO DE LA PLAYA

Suspect(s) punches door lock for entry and takes property/cell phone, bank cards

Theft 1/29/2016 10:00:00 AM 4200 BLOCK SEPULVEDA BLVD

Suspect(s) takes unsecured property from parking garage/bicycle

Auto Theft 1/29/2016 8:56 AM 1800 BLOCK PLAZA DEL AMO

Stolen vehicle: ‘87 Toyota Camry

Auto Theft 1/29/2016 6:23 AM 18300 BLOCK TAYLOR CT

Stolen vehicle: ‘90 Honda CRX

Robbery-Weapon 1/29/2016 3:01:00 AM 5000 BLOCK TORRANCE BLVD

Suspect enters open business, brandishes a handgun and demands property from safe/cash

Theft 1/28/2016 1:44 PM 1700 BLOCK CRENSHAW BLVD

Suspect(s) takes property from front of residence/ parcel

Auto Theft 1/28/2016 12:25 PM 23300 BLOCK ARLINGTON AVE

Stolen vehicle: ‘00 Honda Civic

Vandalism 1/28/2016 7:15:00 AM 2400 BLOCK CARSON ST

Suspect(s) intentionally dents victim’s parked vehicle

Battery-Weapon/Agg 1/27/2016 6:15:00 PM 25200 BLOCK LOYTAN ST

Suspect pepper sprays victim in the face

Burglary-Auto 1/27/2016 5:00:00 PM 18900 BLOCK FLORWOOD AVE

Suspect(s) enters vehicle by unknown means, ransacks and takes property/GPS, stereo

Theft 1/27/2016 1:00:00 PM 2600 BLOCK CLARELLEN ST

Suspect(s) takes property from front porch/ delivered parcel

Theft 1/27/2016 11:30:00 AM 3500 BLOCK CARSON ST

Suspect(s) takes unattended property from locker room/cosmetics bag, cosmetics,

MP3, keys

Burglary-Residential 1/27/2016 11:00:19 AM 2800 BLOCK PACIFIC COAST HWY

Suspect(s) enters victim’s hotel room by unknown means and takes property/cell phone

Burglary-Auto 1/27/2016 8:00:00 AM 16900 BLOCK ELGAR AVE

Suspect(s) enters vehicle by unknown means, ransacks/unknown if property loss at time of report

Vandalism 1/27/2016 4:30:00 AM 1/27/2016 20500 BLOCK MADRONA AVE

Suspect(s) scratches victim’s vehicle’s paint

Theft 1/26/2016 8:00:00 PM 21200 BLOCK HAWTHORNE BLVD

Suspect(s) takes property from victim’s pants pocket/wallet

Burglary-Auto 1/26/2016 5:00:00 PM 3500 BLOCK CARSON ST

Suspect(s) enters vehicle by unknown means and takes property/ clothes

Theft 1/26/2016 11:58:00 AM 16200 BLOCK WILTON PL

Suspect(s) takes property clipped to victim’s mailbox/outgoing mail

Auto Theft 1/25/2016 10:30:00 PM 5800 BLOCK PACIFIC COAST HWY

Stolen vehicle: ‘13 Ford Edge

Theft 1/25/2016 8:15:00 PM 23800 BLOCK ARLINGTON AVE

Suspect(s) pries open bank of mailboxes/ unknown if any mail was stolen

Vandalism 1/25/2016 8:00:00 PM 5000 BLOCK EMERALD ST

Suspect(s) scratches victim’s vehicle’s paint

Battery 1/25/2016 7:10:00 PM 3800 BLOCK 177TH ST

Suspect hits victim in the face and head and hits and bites his leg

Vandalism 1/25/2016 6:30:00 PM 5800 BLOCK PACIFIC COAST HWY

Suspect(s) smashes vehicle window/ no entry, no loss •

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PUBLIC NOTICES

NOTICE OF ELECTION

NOTICE IS HEREBY GIVEN that a General Municipal Election will be held in the City of Torrance on Tuesday, June 7, 2016, for the following Officers:

For 3 Members of the City Council
Full term of four years

The nomination period for these offices begins on February 16, 2016 and closes on March 11, 2016 at 5:00 p.m.

If nomination papers for an incumbent officer of the city are not filed by 5:00 p.m. on Friday, March 11, 2016 the voters shall have until Wednesday, March 16, 2016, to nominate candidates other than the person(s) who are the incumbents for that incumbent's elective office. This extension is not applicable where there is no incumbent eligible to be elected. If no one or only one person is nominated for an elective office, appointment to the elective office may be made as prescribed by § 10229, Elections Code of the State of California.

The polls will be open between the hours of 7:00 a.m. and 8:00 p.m.
Rebecca Poirier, MMC
City Clerk

Dated: January 28, 2016
NOTIFICACIÓN DE LA ELECCIÓN
POR LA PRESENTE SE DA AVISO de

que se habrá de llevar a cabo una Elección Municipal General en la Ciudad de Torrance, California el martes de 7 junio 2016 para los siguientes Funcionarios y Medida(s):

Para 3 Miembros del Concejo Municipal
Período completo de cuatro años

El período de nominación para estas oficinas comienza el 16 de febrero, 2016 y cierra el 11 de marzo, 2016 a las 5:00 p.m.

Si los papeles de nominación para un oficial titular de la ciudad no son presentados hasta el viernes 11 de marzo, 2016 a las 5:00 p.m. los votantes tendrán hasta el miércoles, 16 de marzo, 2016 para nominar otros candidatos en lugar de la(s) persona(s) para la oficina electiva del titular. Esta extensión no se aplica si no hay un titular calificado para ser electo. Si no se nombra a nadie o solamente a una persona para un cargo electivo, se puede realizar el nombramiento al cargo elegido según lo prescrito por la §10229 del Código Electoral del Estado de California.

Los centros electorales estarán abiertos entre las 7:00 a.m. y 8:00 p.m.
Rebecca Poirier, MMC
Secretaría Municipal

Fecha: 28 de enero, 2016
Torrance Tribune Pub. 2/11/16

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Happy Valentines Day!

gina hoffman

Modern Farmhouse on 1448 E. Palm Ave.

Designed and built by De Bilt Homes with Saga Architects. The main house is 2400 sq. ft. (4 bed, 4½ bath). Separate large garage topped by a 600 sq. ft. apartment (3 rooms, ½ bath). 3,000 combined square footage. Lot size is 6100 sq. ft.

This home will on the MLS late January 2016 and be completed the beginning of February. The kitchen includes custom cabinetry, modern appliances, and a 48" range. The family room has a fireplace and television area pre-wired for surround sound. Speakers installed for whole home audio.

The Master Suite includes a large dressing room/closet, separate vanities, a soaker tub and a generous shower. Both upstairs bedrooms have tall vaulted ceilings.

Central heat and air conditioning are installed. Insulation includes spray foam. A metal "cool-roof" helps reflect radiant heat. Tons of light enters via energy efficient windows. Tankless water heating and LED lighting are incorporated. First floor is polished concrete for temperature stability.

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Tips for Going Green, Saving Green, with Greywater Recycling

(BPT) - Water conservation isn't just for Californians and others who live in dry climates. Although the Golden State's water woes grabbed headlines last summer, it's not the only state potentially facing water shortages. Nor is it the only one where conservation-minded homeowners are turning to greywater recycling to reduce water bills and preserve the environment.

Greywater - also called gray water - is all the water that goes down the drain from bathroom sinks, showers, tubs and washing machines. While you wouldn't want to drink it because it contains traces of dirt, hair and household cleaning products, greywater is safe to use for outdoor irrigation. By rerouting greywater outdoors, you can keep your lawn green and your vegetables growing without increasing your water bill.

"We're seeing increasing demand for products that facilitate greywater recycling," says Chris Peterson with Saniflo. The company specializes in above-floor plumbing, including greywater pumping systems and macerating toilet systems for residential and light-commercial applications. "Homeowners are realizing that recycling greywater is an effective way to lower their water bills, meet outdoor water needs and do something good for the environment."

What's more, municipalities and counties in California are blazing trails by rewarding homeowners and businesses that recycle greywater. Many are offering rebates for property owners who use greywater systems to irrigate their landscapes.

While California's drought conditions have been prolonged and extreme, the state is not alone in being concerned about water consumption. A 2014 study by the U.S. Government Accountability Office found 40 out of 50 state water managers expect shortages in at least part of their states within the next 10 years. States have begun taking a number of steps to improve how they manage water, the GAO said, including enacting conservation measures and creating drought preparedness plans.

"Homeowners who begin recycling greywater now could be well ahead of the curve if and when their states begin requiring

water conservation measures," Peterson says. "Meanwhile, they'll decrease their water and sewer costs by irrigating with recycled water, rather than fresh."

Greywater recycling systems can be installed in homes under construction or existing homes undergoing renovation. In fact, says Peterson, many Saniflo customers who add greywater systems to their homes do so as part of a kitchen or bathroom renovation. "The compact size of our Saniswift pump makes it easy to tuck away inside a cabinet for a kitchen or bathroom sink, a clothes or dishwasher, shower, laundry or bar sink. Like all Saniflo products, you don't have to open the floor or break concrete to plumb the Saniswift, so it can go virtually anywhere."

If you're interested in greywater recycling



for your home, Peterson offers some basic information:

- Although some areas may allow you to recycle water from kitchen sinks, greywater is typically considered the water that comes from showers, bathroom sinks, dishwashers and clothes washers. Water from toilets is not greywater.

- Experts estimate about 40 to 50 percent of the waste water generated by the typical American home qualifies as greywater and could be recycled.

- Not all greywater is the same. The water from bathtubs, showers and bathroom sinks is relatively cleaner than the water from kitchen sinks, clothes washers and dishwashers, which may contain food scraps and cleaning products. It's important to choose a greywater filter and pump system that's made to handle the type

of greywater produced by the utility you're connecting it to.

- In addition to lowering your water and sewer bill when you install a greywater recycling system, you may be eligible for a rebate. Check with your local water utility to see if it offers a rebate in your area.

For more information about water recycling, including greywater recycling, visit the EPA's water recycling web page. To learn more about greywater pumping systems for the home, including kitchens, laundry rooms and bathrooms, visit www.saniflo.com.

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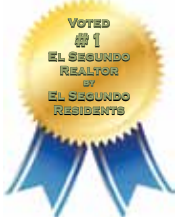
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Listed at: \$399,000