

Torrance Tribune

The Weekly Newspaper of Torrance

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Torrance Lights Up for Holidays



A Torrance tradition for over 40 years, the Sleepy Hollow Christmas Lights Extravaganza, or Candy Cane Lane, kicked off on December 1 and will continue nightly through New Year's Day. South Torrance residents famously dress up their homes with dazzling light displays and decorations, drawing thousands of visitors to the area. The photo showcases one of many festive front lawns. Photo by TerriAnn Ferren

Community Transit to Continue Operating By Swipe Card System

By Cristian Vasquez

The Torrance City Council on Tuesday unanimously voted in favor of a recommendation by Transit Director Kim Turner to approve an amendment with Cabconnect, Inc. for a six-month extension of the Torrance Community Transit Program. This third amendment to the contract with Cabconnect extends the original agreement until June 30, 2018 for \$15,000 and is not to exceed the entire worth of the contract for \$142,310--all of which will be funded through the Transit Department's operating budget for the 2018 fiscal year.

"The Torrance Community Taxi Program (TCTP) has been in operation since 2003, when Torrance consolidated our Senior and Dial-A-Taxi programs under one service umbrella," states the staff report signed by Turner. "This taxi service allows for greater flexibility and ease of use for our program patrons."

On December 9, 2014 the City Council approved the initial agreement with Cabconnect (C2014-150) that implemented the switch of the TCTP to the current paperless swipe card system. Prior to the agreement, riders relied on vouchers. Implementation began in May 2015 with what the staff report described as minor difficulties, but was overall considered a successful process. Since the transition two more amendments extending the contract have been approved, with Tuesday night's extension being the third of its kind since the program began.

Despite the extension, the staff report expresses the City of Torrance's intention

to requests new proposals for the current system in use. Staff intends to investigate what new technology is available and study if it is compatible with what the City would like to accomplish.

"New emerging technologies may provide us the opportunity to more efficiently and effectively provide this taxi service to our patrons," states the staff report. "This six-month extension will provide us time to consider a potential new vendor for this service as well as create a smooth transition to that new

vendor, if a new vendor is selected."

Cabconnect has expressed its interest in submitting a new proposal for a future project, but has also agreed to assist in transferring the project to a new provide if the Transit Department decides on a new vendor.

Also on Tuesday, the Torrance Public Library moved closer to its Portable On-line Resource and Technology Access Lab (PORTAL), which will entail two mobile technology training carts equipped with

See City Council, page 8

The Bells Are Ringing Once Again at the Red Kettles in Torrance

Story and Photos by TerriAnn Ferren
TerriAnn in Torrance

Last Saturday, just after 12 noon, I stopped by a group of Salvation Army Red Kettle volunteers ringing the bell in front of Sam's Club in Torrance. It was just outside the main entrance where Charlotte Melsh, her granddaughter Amanda, and Charlene Nishimura happily greeted people entering and exiting the store and wished everyone a Merry Christmas. It was a very unseasonably hot Saturday afternoon and the sun was baking the three red-apron-clad volunteers, but they were all smiles despite the weather. It was truly a Southern California December and the three said the response from the people

was amazingly generous.

Charlotte told me, "I love ringing the bell and I think it is for a really great cause--the Salvation Army--and I brought my granddaughter, Amanda." Amanda added, "It is very hot out here!" Shortly after I arrived, the organizer of this particular volunteer shift, Jack Walser, walked up to the group and asked how things were going. Jack told me, "We are representing the Ambassadors with the Torrance Chamber of Commerce. I am looking forward to bell ringing, although I did get some experience this morning. I came early and a lot of people already contributed. I really appreciate the Ambassadors taking

See TerriAnn in Torrance, page 6

Weekend Forecast

Friday

Mostly
Sunny
76°/54°



Saturday

Partly
Cloudy
68°/51°



Sunday

Sunny
70°/50°





Entertainment



Check It Out

Gingerbread Man, Latkes Picture Books Make Ideal Holiday Reads

Reviewed by Katrena Woodson, Teen and Young Reader Librarian, El Segundo Public Library

This week, I'm reviewing two holiday picture books—one focusing on Christmas and the other on Hanukkah.

The Gingerbread Man Loose at Christmas by Laura Murray and illustrated by Mike Lowery is the third installment of Murray's series featuring the Gingerbread Man as the main character. In this book the Gingerbread Man is back at school assisting children in the preparation of cards, cookies and carols for various people throughout the town. The children and their teacher are going to head into the town to deliver their gifts as well as help any community members in need. The Gingerbread Man makes a special delivery to the baker who created him and she makes him new boots. This story shows that giving a gift can be a rewarding experience. The story is well-written and Murray's use of rhyme is much appreciated. The story is also full of action and humor, both of which are nicely supported by the illustrations. This is a fun holiday read perfect for kids three to seven years

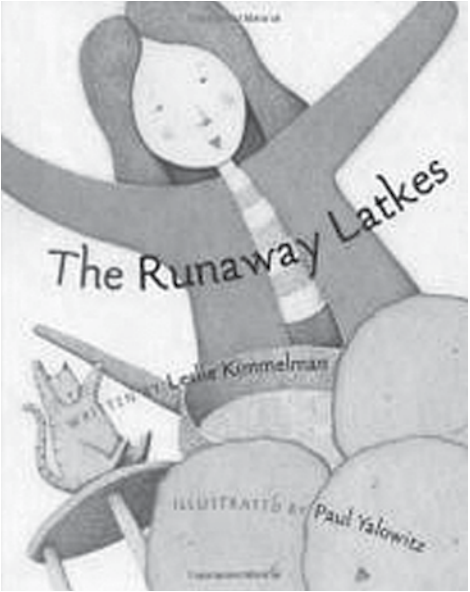


The Gingerbread Man Loose at Christmas by Laura Murray.

of age, and is guaranteed to get them excited about giving gifts and not just receiving them.

The Runaway Latkes by Leslie Kimmelman and illustrated by Paul Yalowitz is a delightful read! It is reminiscent of a Jewish version of the Gingerbread Man story. For those who don't know, latkes are a sort of potato pancake served for Hanukkah. In this story, Rebecca's latkes have a bit of an attitude problem: they have absolutely no intention of being eaten. They run off saying that they're going to "see the town, and YOU can't catch us!" Rebecca

chases the latkes all through town, they pass the rabbi, the cantor, police officers and even the mayor! As they run away, the latkes continue chanting their song until they reach the Applesauce River. The illustrations are soft and all the figures are sort of rounded, which



The Runaway Latkes by Leslie Kimmelman.

is a reflection of the latkes. At the end of the story there is a beautiful, hand-painted recipe for latkes--and a reminder that if you want to try and make some latkes for yourself to have a grown-up help. This book is written for four- to eight-year-olds, but it is fun for all ages.

The El Segundo Public Library offers access to its collection of titles in a variety of formats, including traditional hardback, e-books and books on CD. To check out *The Gingerbread Man Loose at Christmas* by Laura Murray and illustrated by Mike Lowery and *The Runaway Latkes* by Leslie Kimmelman and illustrated by Paul Yalowitz, or any other title on your to-read list, please visit the library to apply for your library card, or please contact the reference staff for further assistance. •



Katrena Woodson.

Film Review

Let Yourself Be Swept Away in the Romance of The Shape of Water

By Ryan Rojas for www.cinemacy.com

Imagine the timeless love story *Beauty and the Beast* set in 1960s Cold War America, and the beast is an amphibian-man desired by the U.S. and Russia for weapon-utilizing purposes. Here you have director Guillermo Del Toro's latest film, *The Shape of Water*, or the basic outline, at least. The special ingredient in this affectingly heart-filled film is its achingly dutiful ode to classic romantic movies of the past. *The Shape of Water* feels like the ever-magisterial Del Toro was swept up in the same intoxicating aroma as spellbound director Damien Chazelle with the Hollywood backlot homage, *La La Land*. This holiday season, let the feel-good, achingly beautiful *The Shape of Water* color your heart anew--even if that color is a seafoam green like our fin-covered friend.

Audiences should know (and not mind) that in the classical tradition, this period piece does away with an intricate storyline for a more classic, familiar one. And why should it be anything but a simple tale of two star-crossed lovers? Anything more would weigh down this otherwise beautifully buoyant film, whose best quality is a lightness that keeps the fireplace warm. This tone and spirit stem directly from the performance of Sally Hawkins, who plays Elisa--a mute janitor who works at an underground facility in 1960s Baltimore. Meek in demeanor, she works alongside her co-worker, Zelda (Octavia Spencer)--with whom she has clearly gotten comfortable.

Elisa's routine and unassuming lifestyle, which includes waking up in her one-bedroom apartment, enjoying herself in the tub and clocking in for work suddenly becomes upended when she actually meets "the asset"--the Amphibian Man resembling the creature from the Black

Lagoon. A timid courting begins between both silent creatures. She teaches him to sign simple phrases to communicate while the Amphibian is chained in his iron-cast tank. The two also enjoy late-night indulgences of hard-boiled eggs and jazz records.

But as we all know, the kindred-spirits-finding-companionship story needs its villain, which Michael Shannon deliciously delivers as Strickland--a hell-bent overseer of the facility and self-appointed torturer of the asset. The film plays to its expected path: Elisa sets in motion a plan to break the creature free with help from her similarly sheepish illustrator neighbor (played by a wonderful Richard Jenkins--seriously, this whole cast rocks!). Conventional and comforting, but also adventurous and erotic (sensual scenes between Elisa and the Amphibian Man are not shied away from), *The Shape of Water* is everything we wish the film would be.

Del Toro has shown with his previous work that he can create some of the best fantasy-creature movies ever made, like the modern-day masterpiece *Pan's Labyrinth*, which portrayed his dark extraction of children's fantasy, as well as comic book shoot-'em-ups like *Hellboy*. But where those films were considerably more action-filled, *The Shape of Water* is decidedly affection-filled and sure to imprint a soft smile on doting audience's faces. For a film about two creatures who won't let anything--politics, danger, or the fact that they're two different species--stand in their way, that's something that audiences should let themselves snuggle up to this season.

119 min. The Shape of Water is rated R for sexual content, graphic nudity, violence, and language. Now playing at the Landmark and ArcLight Hollywood. •



Sally Hawkins in *The Shape of Water*. Courtesy of Fox Searchlight.



happy HOLIDAYS

We wish everyone a safe and happy holiday season.

❄️ **Herald Publications Holiday Schedule** ❄️

Our offices will be closed the following days for the holidays.

Thursday, December 21 | Friday, December 22 | Monday, December 25
Thursday, December 28 | Friday, December 29 | Monday, January 1



EL SEGUNDO HERALD* • MANHATTAN BEACH SUN HAWTHORNE PRESS TRIBUNE* • TORRANCE TRIBUNE* INGLEWOOD DAILY NEWS* • LAWDALE NEWS*

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Calendar of Events

Deadline for Calendar items is the prior Thursday by noon. Calendar items are \$1 per word. Email listings to marketing@heraldpublications.com. We take Visa and MasterCard.

THURSDAY, DEC. 14

- Mayhem in the A.M. Mystery Book Group, 10:00 AM., free, Henderson Library, 4805 Emerald Street, Call: 310-371-2075.
- Mistletoe & Merriment (Dance Center), 7:00 PM. – 9:00 PM., Tickets: \$20, James Armstrong Theatre, 3330 Civic Center Drive, Call: 310-781-7171.

FRIDAY, DEC. 15

- Holiday Lights Concert (Torrance Civic Chorale), 8:00 PM. – 10:30 PM., Tickets: \$25, James Armstrong Theatre, 3330 Civic Center Drive, Call: 310-781-7171.
- YMCA Pictures with Santa, 4:00 PM. – 6:30 PM., free, Torrance-South Bay YMCA, 2900 W. Sepulveda Blvd., Torrance, CA 90505.

SATURDAY, DEC. 16

- Torrance Certified Farmers’ Market at Wilson Park, 8:00 AM. – 1:00 PM., 2200 Crenshaw Blvd., Between Carson St. & Sepulveda, Call: 310-781-7520.
- The Ultimate Christmas Show (Abridged), 8:00 PM. – 10:30 PM., Tickets: \$30, Torrance Theatre Company, 1316 Cabrillo Ave, Call: 424-243-6882.
- Town Hall Meeting with Maxine Waters, 1:00 PM. – 3:00 PM., Los Angeles Harbor College Gymnasium, 1111 Figueroa Place, RSVP required, Call: 323-757-8900.
- Holiday Lights Concert (Torrance Civic Chorale), 8:00 PM. – 10:30 PM., Tickets: \$25, James Armstrong Theatre, 3330 Civic Center Drive, Call: 310-781-7171.
- Cecile & Mighty MAGIC Wonderland,

- 6:00 PM. – 11:00 PM., Tickets: \$55, Ken Miller Auditorium, 3341 Torrance Blvd., For more info: www.cecilemighty.com.
- Breakfast & Visit with Santa, 9:00 AM. – 12:00 PM., Tickets: \$20, Toyota Meeting Hall, 3330 Civic Center Drive, Call: 310-618-2720.

SUNDAY, DEC. 17

- The Ultimate Christmas Show (Abridged), 2:00 PM., Tickets: \$30, Torrance Theatre Company, 1316 Cabrillo Ave, Call: 424-243-6882.
- Holiday Concert – A Latin Holiday, 7:00 PM. – 9:30 PM., Tickets: \$25, James Armstrong Theatre, 3330 Civic Center Drive, Call: 310-781-7171.

TUESDAY, DEC. 19

- Torrance Certified Farmers’ Market at Wilson Park, 8:00 AM. – 1:00 PM., 2200 Crenshaw Blvd., Between Carson St. & Sepulveda, Call: 310-781-7520.
- City Council Meeting, 8:00 PM. – 10:00 PM., City Hall, Council Chambers, 3031 Torrance Blvd., Call: 310-618-2780.
- South High School Winter Concert, 7:00 PM. – 9:30 PM., Tickets: \$12, James Armstrong Theatre, 3330 Civic Center Drive, Call: 310-533-4352 X 7541.

WEDNESDAY, DEC. 20

- Craft Delight, 12:00 PM. – 2:00 PM., free, Henderson Library, 4805 Emerald Street, Call: 310-371-2075.
- Wayback Wednesday: “Vincent Minelli’s Meet Me in St. Louis, 10:30 AM., free, no registration required, Katy Geissert Civic Center Library, 33010 Torrance Blvd.

THURSDAY, DEC. 21

- All Torrance Libraries CLOSED for Christmas •

Community Briefs

Torrance Transit and Del Amo Fashion Center Partner to “Stuff a Bus”

In the spirit of the holidays and a desire to help those less fortunate, the City of Torrance Transit Department is calling upon the community to participate in the “Stuff A Bus” drive on Thursday, December 21 at the Del Amo Fashion Center. Torrance Transit is teaming up with Del Amo to host this event. The Torrance Police Department and Fire Department will be on hand and community organizations such as the Torrance Woman’s Club and the Red Cross will also be there to assist.

Between 6 a.m. to 6 p.m. on December 21, you can bring an unwrapped gift, toy or other charitable donation to the Del Amo Fashion Center at either the Lazy Dog Café

or Hometown Buffet. A Torrance Transit bus and other City vehicles will be parked at the collection stations for easy identification. The City’s goal is to literally stuff these buses full of toys and gifts for donation to the Torrance Family Crisis Center and the Department of Children and Family Services, Torrance Regional Office.

Also, to assist those impacted by the recent hurricanes in Florida, Texas and Puerto Rico, all gift cards collected during this drive will be donated to Red Cross for distribution to families and individuals in those areas. For additional information, contact Torrance Transit at (310) 781-6266 or visit www.TorranceCA.Gov.

Text Messaging to 9-1-1 Now Available

Mobile users in LA County now can send text messages to 9-1-1, giving hearing- and speech-impaired residents, or those in situations where it is too dangerous to dial 9-1-1, a potentially lifesaving option. “Call if you can–text if you can’t” is the slogan developed by the Federal Communications Commission (FCC) as the new technology makes its debut in the most populous county in the United States.

Most Los Angeles County dispatch centers are now equipped to receive and respond to mobile phone SMS Text to 9-1-1 messages. This service is available for use by the deaf, hard of hearing, or speech impaired, and in situations where it is too dangerous to make a voice call to 9-1-1.

- If you can, always contact 9-1-1 by making a voice call, “Call if you can–text if you can’t.”

- If you are deaf, hard-of-hearing or speech disabled, and Text to 9-1-1 is not available, use a TTY or telecommunications relay service, if available.

- If you text 9-1-1 and text is not available in your area, you will receive a bounce back

message advising “text is not available please make a voice call to 9-1-1.”

- Location accuracy varies by carrier and should not be relied upon. Be prepared to give your location.

- Text to 9-1-1 services will not be available if the wireless carrier cannot ascertain a location of the device sending the message.

- Text to 9-1-1 is not available if you are roaming.

- A text or data plan is required to place a text to 9-1-1.

- Photos and videos cannot be sent to 9-1-1. They cannot be received at the 9-1-1 center at this time.

- Text messages should be sent in plain language and not contain popular abbreviations (SMH, LOL, ICYMI) or emojis, which will not be recognized.

- Text to 9-1-1 cannot be sent to more than one person. Do not send your emergency text to anyone other than 9-1-1.

- Texts must be in English only. There currently is no language interpretation for text available. This is still in development.

– Source: Cal OES •

Self-Serve Postage Company Makes Changes After Complaints

By Rob McCarthy

Dan Frazier makes a living off current affairs, selling political bumper stickers and T-shirts from a small online store that runs 24 hours a day and on weekends. Being affiliated with Amazon, his company has tight shipping deadlines to meet, and Mondays are crucial to fulfilling customer orders and having them out that day.

Frazier says that he almost missed the promised ship date after some weekend sales because the postage company he uses to print stamps was offline for hours on a busy Monday recently. Stamps.com, based in El Segundo, experienced a prolonged website outage that lasted much longer than expected.

Retailers and the small businesses that use the self-printing postage company logged complaints on social media and expressed their frustration that the company told them the service would be restored in 30 minutes. “This service was down for four or five hours today, maybe more,” Frazier wrote in

an email. “This is not the first time this has happened, though it is the longest outage that I am aware of.”

Amazon sellers have a two-day deadline to mail certain consumer products, according to a company spokeswoman contacted for this story. She referred to a seller agreement posted online that reads, “Sellers are expected to ship all orders as specified on the offer; however, Amazon requires sellers to ship all Books, Music, Video, and DVD ... products within two business days of receiving the order from Amazon.”

Merchants who fail to meet Amazon’s shipping requirement can be suspended from the world’s largest online retail site, and have their accounts frozen. Frazier had it happen to him once when an employee suddenly quit on him.

Cyber Monday--the Super Bowl of e-commerce--had Frazier and other Stamps.com customers singing a happy holiday tune.

See Self-Serve Postage, page 8

Police Briefs

Torrance PD Holiday DUI Checkpoints

This holiday season, The Torrance Department will work around the clock to keep drivers and passengers safe as they search for impaired drivers. From December 15 through January 1, law enforcement is partnering with the California Office of Traffic Safety (OTS) and National Highway Traffic Safety Administration (NHTSA) in a special year-end *Drive Sober or Get Pulled Over* enforcement mobilization to get impaired drivers off the street and to spread the word about this dangerous crime.

As part of the enforcement campaign period, police, sheriff and the CHP will be deploying DUI Checkpoints and DUI Saturation Patrols during the 18-day DUI regional crackdown. Torrance Police DD is conducting DUI Saturation Patrols on December 15, 29, and 30, and a DUI Checkpoint on December 21.

“This holiday season, drivers will notice increased enforcement watching closely for anyone who is driving impaired,” said Chief Michael Browne of the Torrance Police Department. “It is vital that we keep our roads and our travelers safe--not just at the holidays, but every day. With extra travelers on the roads and people attending holiday parties, we will likely see an uptick in drunk driving. We’ll be arresting anyone we catch breaking this life-saving law.”

In recent years, California has seen a disturbing increase in drug-impaired Drivers are encouraged to download the Designated Driver VIP, or “DDVIP,” free mobile app for Android or iPhone. The DDVIP app helps find nearby bars and restaurants that feature free incentives for designated sober drivers, from free non-alcoholic drinks to free appetizers

and more. The app even has social media tie-ins and a tab to call Uber, Lyft or Curb.

– Source: Torrance PD

Torrance Detectives Apprehend Package Thief

On Thursday, December 7, undercover Torrance Police Detectives resumed covert surveillance on a subject suspected of stealing packages from doorsteps. Commonly referred to as “Porch Pirates,” investigators began working on a tip provided by a person victimized late October of this year. The victim, who lost a package from their own doorstep, provided officers with a possible vehicle to follow.

During Thursday afternoon, investigators observed Justin Dabu casing residential areas in his vehicle. During that time, he walked up to a residence located in the 3400 block of 227th Street and ultimately stole a package. Investigators arrested him and conducted a probation search of his residence where additional stolen property was recovered.

Numerous cases were solved at the conclusion of the investigation, to include the one that initially led investigators to the arrest.

The Torrance Police Department is grateful for another opportunity to collaborate with the community resulting in the apprehension of those involved in criminal activity. The Department continues to encourage its residents to report all suspicious activity: “See Something Say Something.”

This investigation was conducted under the command and direction of Torrance Police Captain Martin Vukotic of the Special Operations Bureau. Anyone with information regarding this case is encouraged to contact the Torrance Police Department at (310) 328-3456.

– Source: Torrance PD •

DEADLINES

- OBITUARIES: Monday at noon.
- CALENDAR ITEMS: Monday at noon.
- PEOPLE ITEMS: Monday at noon.
- CLASSIFIEDS: Tuesday at noon.
- LEGAL NOTICES: Wednesday at 11:00 am.
- REAL ESTATE ADS: Monday at noon.
- AD CANCELLATIONS: Prior Thursday.

LATE CANCELLATIONS WILL BE CHARGED 50% OF AD



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Wishing you and yours
HAPPY HOLIDAYS!

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Top Quality Products, Service and Repair!



Classifieds

The deadline for Classified Ad submission and payment is Noon on Tuesday to appear in Thursday's paper. Advertisements must be submitted in writing by mail, fax or email. You may pay by cash, check, or credit card (Visa or M/C over the phone).

Errors: Please check your advertisements immediately. Any corrections and/or changes in an ad must be requested prior to the following Tuesday deadline in order to receive a credit. A credit will be issued for only the first time the error appears. Multiple runs will only be credited for the first time the error appears. No credit will be issued for an amount greater than the cost of the advertisement.

Beware: Employment offers that suggest guaranteed out-of-state or overseas positions may be deceptive or unethical in nature. If you have any doubts about the nature of a company, contact the local office of the Better Business Bureau, (213) 251-9696. Herald Publications does not guarantee that the advertiser's claims are true nor does it take responsibility for those claims.

WANTED

Wanted: One or Two Car Garage in El Segundo to rent for storage – Please Contact 310-937-3246

APARTMENT FOR RENT

Nice El Segundo location, 2 roomy bedrooms, 1 bath, private deck, garage with opener, & storage area, yard. No pets, \$2,000/month. 310.322.2837.

APARTMENT FOR RENT

3 BD, 1.5 BTH Apt; Westchester. Close to LMU. Upper, immaculate, appliances, W/D room. Avail Jan 7th. 8420 Fordham Rd. \$2395. 310.365.1481 or 310.641.2148.

APARTMENT FOR RENT

1 BD 1 BTH apartment in E/S gated building, onsite laundry, swimming pool, pond w waterfall, 1 parking space available now. \$1625 per mo. 310.322.7166.

EMPLOYMENT

SOFTWARE ENGINEER sought by Onestop Internet, Inc. in El Segundo, CA. Responsible for designing and developing both web and internal applications for the company's clients and/or internal systems. Send resume to: Tarin O'Neill, Onestop Internet, Inc., 550 Continental Blvd., Ste. 130, El Segundo, CA 90245

FOR LEASE

For Lease: 1500 sq ft space for private gym in El Segundo. \$3.00/ft NNN. Bill Ruane 310-877-2374.

FOR RENT

2 BDRM, 2 BATH, blt. in stove and oven, patio, new paint, carpet Etc . Quiet bldg. 1 year lease \$2200 mo. No smokers! 310.902.1607.

EMPLOYMENT

Help Wanted: Accepting applications for all positions at Valentino's Pizza, 150 S Sepulveda Blvd. 310-426-9494.

FOR RENT

GRAND TROPEZ TOWNHOME 3 Bd, 2.5 Ba, Clean west facing unit! \$3700. Easy to show. S & L Prop Mgmt 310/350-4096

FOR RENT

For Rent: Charming bungalow in ES. 3 BED/2BATH, hardwood floors, 1 car garage, outside patio, Jacuzzi, washer/dryer and all appliances included. \$3950/month + utilities. Contact: 310-863-2610.

EMPLOYMENT

Part-time Sales. Looking for motivated part-time workers. Inside sales: work from home and make sales calls. 15% commission on all sales. Outside sales: territories are Torrance and El Segundo. Includes walking and interacting with business owners. 20% commission on all sales. Seniors and students welcome. Send resume to management@heraldpublications.com.

EMPLOYMENT

Accountant needed for medical service provider (infusion services). Mail to MedRx Infusion Clinical Pharmacy LLC. 417 N Oak St Inglewood, CA 90302.

GARAGE FOR LEASE

Garage for Lease in El Segundo: 40x40 Garage w/office/loft & bathroom (parking & storage); \$2000/month – Contact 310-647-1635

GARAGE SALE

Garage Sale: 340 Concord St. Sat Dec 16th. 8-3pm. Household items and luggage.

HELP WANTED

Part-time worker wanted: Monday thru Saturday, to work at Village Liquor store, located in the Mariposa Center, El Segundo. Interested parties, please contact us after 12:00 p.m. (noon). 310-322-2030.

HOUSE FOR RENT


EL SEGUNDO 2 story. 4BD/3BA, 2 car garage, new paint, HW floor, sound proof system, walk to beach. \$3,950. 310-663-9898.

OFFICE SPACE FOR LEASE

Office Space for Lease in El Segundo:1500 SF Prime Office Space for Lease; \$2.50/NNN SF - 431 E. Grand Ave. – Contact 310-647-1635

To appear in next week's paper, submit your Classified Ad by Noon on Tuesday.

“Christmas is the season of a good cheer.”
— LAILAH GIFTY AKITA




DENTAL Insurance


Physicians Mutual Insurance Company

A less expensive way to help get the dental care you deserve

- ✓ If you're over 50, you can get coverage for about \$1 a day*
- ✓ Keep your own dentist! NO networks to worry about
- ✓ No wait for preventive care and no deductibles – you could get a checkup tomorrow
- ✓ Coverage for over 350 procedures – including cleanings, exams, fillings, crowns...even dentures
- ✓ NO annual or lifetime cap on the cash benefits you can receive



Here's the info you requested



Yo

FREE Information Kit
1-866-956-9415
www.dental50plus.com/161

*Individual plan.
Product not available in MN, MT, NH, RI, VT, WA. Acceptance guaranteed for one insurance policy/certificate of this type. Contact us for complete details about this insurance solicitation. This specific offer is not available in CO, NY;call 1-800-969-4781 or respond for similar offer. Certificate C250A (ID: C250E; PA: C250Q); Insurance Policy P150 (GA: P150GA; NY: P150NY; OK: P150OK; TN: P150TN)

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WEEKLY CROSSWORD

See Answers Next Week

1	2	3	4		5	6	7		8	9	10	11	
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64						65				66			

Across

1. Secretive sort

5. Music for everyone

8. Classify

12. Blow up

13. Great Walled country

15. Palpable

16. Hot spot

17. Flax yarn fabric

18. Quaker ____

19. Important document

21. Mount

22. Adopt

23. Visit

25. Give the right to

29. Like some pitches

33. Gets licked

34. Sopranos' groups?

35. Hotbed

36. Miss

37. Tops

39. Radio, e.g.

40. Evil

41. Skiff

42. Arouse desire

43. Kind of list

45. Rumbled

47. Host

48. Blue

Down

49. Rise to one's feet

52. Started

57. Procure

58. Really let have it

60. Hardly genteel

61. Elder, e.g.

62. Surface

63. They may be boiled

64. Christmas tree topper

65. Tie the knot

66. TV Guide span

Down

1. Cut

2. Volcanic flow

3. Seemingly forever

4. One department in a clothing store

5. Oil measure

6. Start for step or stop

7. Hook role (1991film)

8. Military personnel

9. Sabbatical period

10. O'Brien and Benetar

11. Or ____!

13. Stingy

14. Took on

20. Places

21. Chart toppers

Down

23. Swiped

24. Cleans by pressure

25. Golden award for TV?

26. Catholic intro

27. Stage direction

28. After deductions

30. Letter-perfect

31. Describes an atmosphere

32. Over

34. Gym equipment

37. Rhyme

38. A breeze

39. Repair

41. Basketball great

42. Burg

44. Bearing

45. Drinking vessel

46. Way to go

49. Math groups

50. Snippy

51. Zone

52. Put down

53. Deck hands

54. Extremely popular

55. Margin

56. Secretary

58. Untrained

59. Dolomite, e.g.

Last Week's Answers

5	3	4	1	7	9	6	2	8
9	7	6	8	5	2	3	4	1
2	8	1	6	4	3	9	5	7
6	9	2	5	3	1	8	7	4
7	1	8	9	2	4	5	6	3
4	5	3	7	6	8	1	9	2
3	4	9	2	8	6	7	1	5
1	2	5	3	9	7	4	8	6
8	6	7	4	1	5	2	3	9

SUDOKU

Medium

	6			1		7	5	8
		1	3		7	4		
2						3		
	1						8	
	9		8		4		3	
	5						7	
		9						7
		8	6		1	9		
6	2	5		3			4	

Each Sudoku puzzle consists of a 9X9 grid that has been subdivided into nine smaller grids of 3X3 squares. To solve the puzzle each row, column and box must contain each of the numbers 1 to 9.



Dodgers Preparing for Another Successful Season After Near Title

By Adam Serrao

It may be difficult for fans of the Los Angeles Dodgers to even think about baseball once again after the team’s heartbreaking defeat in last season’s World Series. After making it to the very last game that they possibly could have played, the Dodgers once again came up short of their goal of attaining the team’s first championship since 1988. Despite their shortcomings, Dodgers president of baseball operations Andrew Friedman and general manager Farhan Zaidi have already begun to discuss moves for the 2018 season and remain optimistic about their team’s chances. In fact, the Baseball Winter Meetings took place this week and by the time this article comes out, the Dodgers may very well have made a deal or two. Though it may indeed be difficult to think forward to next October, what the Dodgers do in this offseason may just be what gets the team over their horrific postseason nightmares from seasons past.

“We’re excited and encouraged that a lot of this group is going to be back and we’re going to look for every way to make it better,” Zaidi explained while addressing his team’s chances next season. “It was exhilarating to get to the World Series, to see our fans respond to it. In the last few years we’ve taken steps each year to get to the ultimate goal. And our goal is a year from now, we’ll be able to say that was another step for us.”

But what can the Dodgers do to take that next step? The team already finished with the best record in the entire league and made history at various points throughout the regular season for their prolific play. Yet, still, no World Series. The biggest stars on the team like Clayton Kershaw and Kenley Jansen--who had been counted on all season long to get the best players in all of baseball out--simply failed to do so. So how do you make a team that was already considered to be the best in baseball, yet failed under the pressure of the postseason, even better?

Well, despite being in the running for two-way Japanese star Shohei Ohtani since August, the team recently lost out on that bidding war to the Los Angeles Angels. Giancarlo Stanton remained a longshot trade option for the Dodgers before he also signed elsewhere with the New York Yankees. That left L.A. with the offseason task of filling needs in the bullpen, possibly at second base, certainly at starting pitching and definitely in the starting lineup, all while having already missed out on this offseason’s two hottest commodities. So, where else could the team look to get better?

Brandon Morrow was a gem for the Dodgers last year, specifically in the playoffs. Unfortunately for Los Angeles, Morrow played so well that he earned a role as a closer and a contract that matches. Sure enough, he signed with the Cubs last weekend. Logan Forsythe didn’t necessarily set the world on fire in his first year in Dodger blue and can be seen as one weakness in an otherwise healthy Dodgers lineup. Bringing back Chase Utey

to platoon at second could be an option, but his intangibles certainly outweigh his playing abilities at this point in his career. Kershaw, Rich Hill and Alex Wood will be back at the top of the rotation for L.A., but a clear number two starter who may or may not be named Yu Darvish could be in the team’s sights. Andrew Toles could join Alex Verdugo as possible offensive additions to the lineup, but fans would have likely much rather seen a big-name bat like Stanton step to the plate in between Justin Turner and Cody Bellinger.

As far as other free agent targets go for the Dodgers who are not named Ohtani, Stanton or Darvish, look for the team to possibly make a strong push for Lorenzo Cain. Cain would provide the club with a great right-handed hitting bat who could hit pitchers who throw either right or left. He also won a World Series with the Kansas City Royals and is almost as reliable as they come in the outfield. As far as pitching goes, don’t be surprised to see Los Angeles in on the Jake Arrieta hype. Dodger fans have almost certainly grown at least an acute dissatisfaction with the Cubs and their former players, but the right-handed ex-Cy Young Award-winning Arrieta might just look good in the pitcher-friendly Dodger Stadium with Rick Honeycutt tweaking his delivery.

One thing to understand about the Dodgers and their front office executives is that they have the tendency to not rely on expensive free agent trades (like Stanton) or signings to come in and save the day for the team. Friedman and Zaidi took over with the promise to create a sustainable model for success. So far, they’ve done so, all while relying on players like the previously unknown Chris Taylor and others from the farm system like Bellinger who don’t tend to initially break the bank. The Dodgers will be near the top or at the top of the MLB in payroll in 2018. That figure is designed to drop drastically in subsequent years. All that said don’t expect the guys who are calling the shots to pull the trigger on high-figured free agents. The front office has a plan in place. Unfortunately for the fans, it doesn’t involve taking on any other large contracts that would force them into paying the luxury tax next season.

The 2018 season is still months away with 162 games to be played that seemingly take ages to complete beyond that. The Dodgers’ success next year is hard for fans to think about right now, especially after feeling like they’ve already missed out on two players who could become huge difference-makers like Ohtani and Stanton. Once the season does start, though, the entire Dodger faithful can rely on the fact that the team will once again be among the league’s elite. Even with a lineup closely resembling the one that took the field last season, Dodger fans will certainly still be able to look forward to competing for a sixth straight NL West title and a World Series appearance for what should become the second year in a row.

–Aserrao6@earthlink.net - @UpandAdam6 •

Up and Adam

West High Basketball Is Already Rolling in Pioneer League Games

By Adam Serrao

The season may still be young, but the West High Warriors basketball team is already finding a way to separate from the rest of its rivals from the Pioneer League. The Warriors began regular season play nearly three weeks ago and have been on fire ever since. Under head coach Neal Perlmutter, West jumped out to a 5-1 record through the first six games--with the team’s only loss of the year coming in the third round of the Mira Costa Tournament to Brentwood. Behind the strong play of junior guard Alex Mishaw and the elite play of his teammates Justin Hight and Nick Snyder, to name a few, the Warriors are already making a name for themselves and look to be a force to be reckoned with during the 2017-18 basketball season.

Perhaps the most impressive thing about the start to the regular season by the Warriors isn’t even the fact that they have been winning so often, but more that they have taken wins in most of those games by double digits. In four of the team’s first five victories of the year, West has enjoyed victories of at least 10 points or more. The Warriors won their first two games of the season against Executive Prep Academy of Finance and Carson by 18 and 17 points respectively, making a clear statement to the rest of the league by starting the year off on the right foot.

Certainly, the schedule is bound to get tougher for the Warriors in games that are left to be played, but Perlmutter’s club has already shown that it can win the close ones too. In a game played last Wednesday on the road taking on the Foothill Knights, West stuck to the script it has followed all season long. By putting up 31 points in the first half, the Warriors began the game hot and took a five-point lead going into the half.

A strong second half showing by Mishaw, including 10 points in the fourth quarter, allowed the Warriors to increase their lead. Foothill battled back behind the 12 points and five rebounds of their leading scorer, Jacob Jang. Ultimately, Mishaw, Hight and company proved to be too much, as they have proven to be to most every team they have faced this season so far. Mishaw’s 24 points, Hight’s 13 points and nine rebounds, and Snyder’s nine points and eight assists were all enough to give the team a nice 58-52 team victory.

The Warriors will enjoy a brief two-week break for the holidays before getting back into action against the Westview Wolverines in tournament play near the end of the month. It won’t be long before West (5-1) will enter league play to take on foes from around the city of Torrance. At this point, judging by how the beginning of the regular season has gone,

the Warriors have to be licking their chops for the opportunity to take down any and all of their Pioneer League rivals.

South High

Though a new season brought with it an opportunity for a new beginning, the South High Spartans seem to be stuck in the same boat that they sank in last year. After finishing the season in last place and with four straight losses one season ago, the Spartans have opened up the new basketball year with losses in each of their first three games--including a 48-42 loss at the hands of the Bonita Bearcats in this year’s Valley Christian Tournament.

If there is any solace at all for head coach Leo Klemm and his team, it lies in the fact that all of the losses that they have suffered so far this season were the result of very close finishes. In addition to the six-point loss to the Bearcats, the Spartans (0-3) have also taken a three-point loss at the hands of the Palos Verdes Sea Kings and a six-point loss at the hands of the Diamond Ranch Panthers. There is a lot of season left to play. Klemm and company will look to use that fact to their advantage in order to get things turned around this year.

North High

Like other Pioneer League teams, the North High Saxons (0-5) have been struggling to begin this year’s boys’ basketball season. Through the team’s first five games of the year, the Saxons have failed to record one win. Losses to Westchester, Van Nuys and Artesia all highlight a winless record through five games of play for North. A matchup against Peninsula this week will round out the beginning-of-the-year schedule for North before the team takes a winter break and then gets league play started in early January.

Torrance High

Like most of their counterparts from the Pioneer League, the Torrance Tartars have failed to get a win through their first four games of the season this year. The West High Warriors must be smacking their lips as they look through the standings and see three of their inner-city rivals struggling to get started this year. Torrance took a disastrous 61-36 loss at the hands of Rolling Hills Prep to open the season before subsequently falling to Mira Costa, Gardena and Carson respectively. The Tartars (0-4) began the year slowly last season as well, losing three in a row to start the regular season. That team eventually finished in second-to-last place in the Pioneer League standings, ahead of only South High. Head coach Paul Nitake and company will be looking to avoid a similar fate this season.

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“My commitment is to Los Angeles, so whatever helps this continue to be a great city, that’s what I would be focused to do, and the Dodgers are certainly iconic to Los Angeles.”

– PATRICK SOON-SHIONG

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TerriAnn in Torrance

from front page

the time to volunteer.”

Not long after Jack had checked in with the next set of volunteers, the Development and Communications Coordinator for the Salvation Army, Amy Hudson, stopped by to change out the kettle. You see, after a few hours, the kettle fills up. That is when Amy seemingly magically appears and changes out the kettles. There are 15 Red Kettles in Torrance. Amy



Salvation Army Member Shannon Brown to the rescue, unlocking the Red Kettle retrieving the ring.

paid worker, raises in their kettle.”

Amy has been involved with the Red Kettles since she was in junior high school—and since she was part of the Salvation Army Band, she remembers she would often play by the kettles. Amy told me, “...the services we provide all year long counts on the donations received in the Red Kettles during Christmastime. While the Salvation



Donating.

children were attracted to the sound of the bell and would smile. Some parents gave coins to the children and they would run up to the Red Kettle and drop in the coins. Jack had left tiny candy canes for the children and they loved the unexpected treat. Many shoppers said they contribute monthly to the Salvation Army. The mood was festive in spite of the heat. I wonder what those who have snow and cold would think of our “summer winter” in California?

Then, one woman, Narges Zoghi, approached the kettle with a handful of money she had scooped up out of her change purse. She happily slipped the money into the opening on the Red Kettle. But there was an unexpected clang. Something heavy had just hit the bottom of the kettle. Ambassador volunteer Charlene Nishimura’s eyes widened and immediately told Narges that she saw her ring slide into the Red Kettle! Narges gasped, putting her hand over her mouth, and then immediately tried opening up the kettle to no avail. The kettles are locked and can only be opened by the Salvation Army personnel. I told Narges not to worry, and Charlene immediately called for assistance. Narges then said, “The ring was my grandmother’s and she gave it to me about 35 years ago. Anytime she prayed, she would put it in her hand. And when I was dropping the money, I accidentally dropped it into the box.”

Narges placed her ring in the change purse that morning because she said her fingers were a bit swollen. She knew the swelling would go down as the day went on, but she forgot she had placed it with the change when she scooped up the money to donate.

The Salvation Army was on the way! Charlene was able to contact someone at the main office who said they were sending someone immediately to unlock the kettle, but it would probably still be about 20 minutes until they arrived. All this time, I was very impressed with Narges’ composure. She was very polite and did not complain and said she would be back in a bit because she had an errand to do. What was that errand? Unbeknownst to us, Narges had items in her trunk she intended on donating to the Salvation Army! What are the odds of that? So off she went to drop off her items.

To the rescue came Salvation Army angel Shannon Brown with the key about 25 minutes later. She unlocked the kettle, found the ring at the bottom, and handed it to Charlene for safekeeping until Narges returned from the Salvation Army Donation

Center. I asked Shannon if this sort of thing happens often and she said no, but she did say, “I am from East San Diego and this *has* happened before.”

Narges arrived back at Sam’s Club, excitedly looking forward to having her ring back. Charlene presented her with her precious heirloom, and Narges was all smiles as she placed the ring on her finger. She looked down



Marges Zoghi wearing her heirloom ring from her grandmother after it was retrieved from the bottom of the Red Kettle.

at the ring and then up at us and said, “She [my grandmother] told me anywhere you go, that is like a blessing from me to you. [It is etched with] God’s name, my dad’s name, a few prophets, and saints that we believe. My grandmother’s name was Kokab.”

Narges told me she immigrated to the United States from Iran nearly 28 years ago and her grandmother has passed on, so naturally the ring has very special meaning to her.

Have you noticed the volunteers ringing the bell beside the Red Kettles all over Torrance? Would you like to get involved and volunteer? It’s not too late! Get a group together, or volunteer yourself and get into the holiday spirit! Simply contact the Development and Communications Coordinator for the Torrance Corps, Amy Hudson at amy.hudson@usw.salvationarmy.org, or call 310-370-4515, extension 103, and get ready for some fun. Greet your neighbors, say hello to friends, and wish everyone a very Merry Christmas from the Salvation Army, who help so many not only at Christmas, but throughout the year. “...Silver bells, silver bells, it’s Christmas time in the city. Ring-a-ling, hear them ring, soon it will be Christmas Day.” •



Narges Zoghi about age eight, and her grandmother, Kolab.

told me she enjoys the task. “And it is a time to reach out to our volunteers and say hi and thank you and show our appreciation,” Amy said. “We have the Red Kettles at our locations and halfway through the shift, or end of the shift, we need to change the kettles because they get a little too full—and that way we can keep track of which shift and how much each location and volunteer, or



The rescued etched ring.

Army is a global organization, we work locally. So if you put money in a kettle, you can be sure it helps those around us in this community.”

After Amy left, I watched the sea of shoppers coming and going with their weekly purchases. You could tell it was the holiday time because many people were purchasing light-up lawn decorations, like reindeer. The



Chamber Ambassador Jack Walser, Development and Communications Coordinator of the Torrance Salvation Army Amy Hudson, and Ambassador Charlene Nishimura.



Kolab, Narges Zoghi’s grandmother.



(L-R) Amanda, Chamber Ambassador, Charlene Nishimura, and Chamber Ambassador, Charlotte Melsh.

“Take a second out of the day today and be thankful for your family.”
— JENNA MORASCA

Coconut Chocolate Chip Cookie Bars

Provided by BPT

Prep time: 20 min
Cook time: 20 min
Yield: 25 cookies

Ingredients

Cookie Bars

- 2 Eggland's Best Eggs (large)
- 1 (14 ounces) bag sweetened coconut flakes, plus more for topping
- 2 cups dark chocolate chips
- 2 cups almond milk
- 1 teaspoon vanilla extract
- 3 cups all-purpose flour
- 1 teaspoon Himalayan pink salt

- 1 cup unsalted butter, melted and cooled
- 1 cup dark brown sugar, packed

Glaze

- 2 cups confectioners' sugar
- 6 tablespoons heavy cream
- 1 teaspoon vanilla extract



Preparation

Cookie Bars

1. Preheat the oven to 350 F. Line a 13-by-9 baking sheet with aluminum foil. In a large mixing bowl with a hand mixer or in a stand mixer with a paddle attachment, stir together the coconut flakes and chocolate chips.
2. Add in the almond milk, vanilla extract, flour, salt, melted butter, brown sugar and eggs and beat until combined.
3. Pour batter into the prepared baking sheet and bake for 30-35 minutes or until the bars begin turning golden brown and a toothpick inserted in the center comes out clean. Allow to cool for 5 minutes.

Glaze

1. In a medium mixing bowl, whisk together the confectioners' sugar, heavy cream and vanilla until smooth.
2. Gently spread over the cooling bars.
3. Top with toasted coconut and allow to cool completely before eating. *Tip:* Try cutting the bars up and placing them in the refrigerator, they taste even better cold!

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Politically Speaking



One Man's Opinion

Pettiness Ruins a Nice Moment Meant to Honor Nation's History

By Cristian Vasquez

During the weekend, President Trump was present for the opening of the Mississippi Civil Rights Museum. After his tour of the museum, the President gave a short speech in which he praised the work of civil rights leaders such as Medgar Evers and Dr. Martin Luther King, Jr. Unfortunately, not present at the event were other civil rights leaders such as Rep. John Lewis (D-Ga.), whom the President accused via Twitter of being all talk and "no action or results." I get it: it's hard to sit and listen to President Trump speak. The man has a 25-word vocabulary, struggles to put together coherent sentences and speaks like that one student in class giving a book report who failed to read the book. However, the opening of the museum was more important than the President's presence.

In addition to Rep. Lewis, Rep. Bennie Thompson (D-Miss.) and President and CEO of the NAACP Derrick Johnson missed the event because of what they called the President's history of stirring up racial divisions. Unfortunately, their absence gave the President the power to hijack the event. Granted this time Trump didn't say anything outlandish...but by not attending the event because of the President's presence, the museum's opening was robbed of its purpose: to honor the life and work of civil rights activists like Dr. King and Evers. The event became about who wasn't present and who

was in attendance, while the backdrop became the museum's opening. Having members of the Civil Rights Movement absent from the museum's opening was a significant loss for such a special occasion.

Reps. Lewis and Thompson, as well as Johnson, certainly have the right to do as they please. And who are any of us to lecture Rep. Lewis on the struggle for civil rights? Sadly, his presence would have done more good for the event than did his absence. He is living history. He was part of that struggle and survived the violence and vile hatred that so many African Americans endured at the time. Rep. Lewis' presence would have kept the spotlight on the importance of having a Civil Rights Museum in Mississippi, a state that to the bitter end tried to preserve slavery and segregation. Rep. Lewis' presence would have been a great sign that the fight for justice overcomes the pettiness of politics and the antics of a President who has failed miserably at uniting a country.

Rep. Lewis, like thousands of others who were beaten in the fight for equality, knows better than most of us what it takes to turn the other cheek. Furthermore, we all know the effects of letting calm and logic prevail over anger and instinct. I understand why Rep. Lewis avoided the museum's opening, but it's sad that instead of talking about having this new location to honor our civil rights leaders, the focus became who was on the guest list. •

Another Man's Opinion

Winning! The Term Used by Actor Sheen Also Applies to Prez Trump

By Duane Plank

"Winning!" Thus said obnoxious actor Charlie Sheen after he was canned off his scandalous show *Two and a Half Men*. First time I watched that show, I cringed. I am no prude, but the all-too-obvious sexual innuendos forced me to turn the channel. Political connection? Well his daddy, the great Martin Sheen, played President J. Bartlett on the seminal political drama *West Wing*, an NBC staple, back in the day.

Dang, how the not-so-mighty have fallen. Fossil lib Senator John Conyers, octogenarian from Michigan, who apparently ran around in his underwear during staff meetings, is asked to resign by the oh-so-mighty Dems who protected the alleged rapist and cigar-wielder Bill Clinton. Whose wife set up a war room to discredit the women who came out against Billy Boy when a bunch of ladies accused him of nefarious misdeeds.

Nice to see some of the same women who defended Bill and Hill so many years ago now shockingly revising their thoughts on Billy Boy Clinton's dalliances. Better late than never, I guess. As Hill continues her money-grab book tour. Sorry, she is an embarrassment to this country and should just go away. Have the Clintons not made enough money grazing at the swamp, the cesspool that is Washington, D.C.?

Lib Dem Senator Al Franken, from a state somewhere near Canada, also took a fall in the last week though, I am not sure about that one. His indiscretions have been well-documented, but if that photo of him lasciviously cupping--or

nearly groping--the breasts of current talker on KABC radio Leeann Tweeden hadn't been out there, do you think he would have been forced to hit the road?

What about the Roy Moore imbroglio? The election was slated to take place on Tuesday, a day after this riveting tome was filed. President Donald Trump, who has spearheaded some of the best economic times in recent history, travailed to Pensacola, Florida and delivered a full-throated support of what he and his band of merry men have accomplished in the last 11 months. And wholeheartedly supported Moore. Bad idea.

Stock market, 401K killing it, unemployment at a record low. Job creation up, criminals jumping the border are down. Yeah, Trump has bad hair, but on balance his presidential tenure has been pretty good for us loyal Americans. Right?

Not so much for the lefties though. Hard-working man that I am, working two jobs, get up at 4:45 a.m. to traverse to my gym. They have a couple of TVs on when I schlep over there. Unfortunately, last week one of them was tuned to the lib CNN channel, who had a panel, per usual, of lefty commentators still looking under rocks to nab Jared Kushner for talking to some Ruskies two years ago. Bunch of talking-head buffoons, framed in that iconic Brady Bunch nine-square...and not one of them was the (alleged) money-stealer, local pol, Mad Max Watters. Haven't heard much from her recently. Lord knows we don't need another disgraced Dem to pull a mea culpa. Or do we? •

Self-Serve Postage

from page 3

Printers were humming, turning out shipping labels for packages and stamps for envelopes. Stamps.com customers pay a monthly \$15.99 fee, which enables retailers and small businesses to print stamps and shipping labels from their offices. It’s a convenient service for a small business owner like Frazier, who otherwise would be making trips to the local post office in Flagstaff, Arizona where he’s based.

The danger for him is when his packages don’t go out on time, Amazon can suspend him and freeze his account, according to Frazier. Being late, especially on a Monday following a busy sales weekend, has disastrous consequences for a small store like his. “It can be a huge misstep for an Amazon seller,” he said.

Stamps.com is a competitor in the Internet-based postage service business. It contracts with the U.S. Postal Service to sell stamps and postage labels for letters and packages. The company targets its self-printing services to small businesses and home offices, according to its website.

Stamps.com spokesman Eric Nash said the website outage in mid-October that panicked its customers was due to heavier-than-expected Web traffic on that Monday, close to Halloween when sales by online retailers spike. “Staff observed a huge surge of unusual traffic that took us some time to identify, isolate and reroute to another data center,” said Nash, the senior director of online marketing. He said the company has since fixed the problem so that surges in

customer traffic won’t take down the website.

So far, the U.S. Postal Service vendor has made good on its promise to improve the reliability of its site. Retailers and business customers on social media reported very few problems in the six weeks following the Monday meltdown. Judging by the few complaints on its blog site and Facebook page, Stamps.com is doing better.

Customers were irritated with the company back in October for not telling them the outage wouldn’t be restored quickly. A message posted on Stamps.com estimated the service outage would be resolved in 30 minutes. However, as the downtime reached five hours, retailers were getting nervous. And they were ticked off, too. “If there is issue please let all of us know immediately instead of chicken out! So we will not waste our time to figure out what’s going on!” one Facebook user wrote on October 17. Another person asked, “Are you guys down?”

An oft-repeated complaint on social media, including the company’s Facebook page, was that information about the October outage was never updated. Without service, some customers--especially on the East Coast--decided they couldn’t wait any longer. Several customers said on Facebook that they too needed information.

“Monday and it is not working for me either. Not a good day to be down,” wrote a woman who was dealing with stress and deadlines for getting out packages in the mail. Another wrote at midmorning on October 16 that she was in the dark about when--or

if--the service would be restored. “Down and so much to ship,” her post read.

Stamps.com last week promised to do a better job of communicating to customers when service goes down. It responded to the flood of complaints that its Web application and communication to customers need improvement by creating an system-status page on its website. Rolled out on December 5, the page shows if the postage-print services are running. The feature will offer real-time information, thus avoiding what happened in October when customers had to rely on old information about when service would be restored.

The new page promised, “If there are any interruptions in service, a note will be posted here.”

Frazier is happy with the changes and said he’ll remain a customer despite the website hiccups that sometimes make it impossible for him and his lone employee to print postage before the end of the business day. “This is so much simpler than going to the post office,” explained Frazier, who decided not to switch companies.

Stamps.com says it was the first company to be licensed by the U.S. Postal Service for home- and office-based printing of postage, but it has got competition. Indicia, ShippingWorks and ShipEasy are among the companies that also sell self-printing postage to business and retailers in the U.S. and Canada.

Online companies have a responsibility to be honest and timely with information about technical problems that interfere

with normal business operations, says associate professor Nelson Granados at Pepperdine University. Customers are more interested in knowing when service will be restored than in any technical talk. “The best approach is to be forthcoming to clients upfront,” said Granados, who teaches about information systems and is director of the Center for Applied Research at the Malibu campus.

A recorded voice message, email or message should inform customers what’s the problem and when they can expect it to be resolved. Messages should be updated when new information is available, the professor said

Tech company executives can learn to manage their customers’ expectations and anxieties by paying attention to the airlines. “Think of it as what happens when a flight is delayed. If one announcement is made and then the communication stops but the delay continues, it only creates more anxiety,” Granados said.

Mistakes happen, technology fails and airplanes run behind the schedule. What sets off customers is silence or, in the case of Stamps.com, leaving an old message on a customer service phone line up on the website. “The best approach is to be transparent,” Granados said, to reduce the backlash from nervous and irate clients.

The website *Isitdownright now.com* can reveal if a site is working or whether the client’s computer system is the problem. It’s also a place to view comments left by customers about technical issues and any suggestions. •

City Council

from front page

12 Chromebooks, a mobile printer and all computer lab accessories. The labs would be able to provide services anywhere that will provide Wi-Fi access.

The Council unanimously accepted and appropriated a grant from the California State Library in the amount of \$24,795, as well as a \$10,000 donation from the Friends of the Library, both to be used for the PORTAL Program. Through PORTAL the library branches can offer classes in job skills, genealogy, research databases, creation of original online content and other needs identified in the community. In addition, PORTAL will provide training on an ongoing basis in each library branch without the need of building

a permanent computer lab.

Back in 2012 the Torrance Public Library began its efforts to meet the need for technology training among the public. Through surveys, staff inquiries, requests for assistance and other planning, Library staff concluded that direct technology training is required for many community members. In 2015 the California State Library launched the Public Library Broadband to allow public libraries to connect to CalREN--a high-speed “fiber backbone connecting” University of California, California State University, California Community College, and K-12 campuses. The California State Library also offered connectivity grants, which were applied to

and received, to enhance wireless connectivity and speed. Since those enhancement grants, the Torrance Public Library--along with the Communications and Information Technology Department--has been planning to build new technology services based on wireless access.

“This year, the California State Library launched a new grant opportunity, Libraries Illuminated, specifically to assist libraries in their ability to add or enhance new and innovative technologies, and leverage their new high-speed connections to CalREN,” states the staff report signed by City Librarian Hillary Theyer.

The Torrance Public Library was eligible

to apply for \$30,000 and the grant specifically would cover technology, hardware and software, but required a 25 percent match in cash or in-kind. The grant also mandated no less than three public programs that use new or enhanced technology.

After discussion of several options for requesting funding, the PORTAL Project was developed and a team formed consisting of the Principal Librarian of Operations, the Principal Librarian of Public Services, the References Supervisor, the Youth Services Supervisor, a branch Senior Librarian, and a Youth Services Librarian. Furthermore, the Friends of the Torrance Library committed to donating the matching funds. •

“A city is not gauged by its length and width,
but by the broadness of its vision and the height of its dreams.”
— HERB CAEN

PUBLIC NOTICES

Fictitious Business Name Statement 2017329010 The following person(s) is (are) doing business as 1) EGUNDO.COM 2) EGUNDO, 345 RICHMOND ST #B, EL SEGUNDO, CA, LOS ANGELES COUNTY. C3645321 Registered Owner(s): SNATCH MEDIA INC., 345 RICHMOND ST. #B, EL SEGUNDO, CA 90245, CA. This business is being conducted by a corporation. The registrant commenced to transact business under the fictitious business name or names listed above on: 03/2010. Signed: SNATCH MEDIA INC, CEO, Truman Hedding IV. This statement was filed with the County Recorder of Los Angeles County on NOVEMBER 16, 2017. NOTICE: This Fictitious Name Statement expires on NOVEMBER 16, 2022. A new Fictitious Business Name Statement must be filed prior to NOVEMBER 16, 2022. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code). El Segundo Herald Pub. 11/23, 11/30, 12/7, 12/14/2017 H-1723	Fictitious Business Name Statement 2017330688 The following person(s) is (are) doing business as 1) THE ART GARDEN LA 2) THE ART GARDEN LOS ANGELES 3) THE ART GARDEN L.A. 4) THE L.A. ART GARDEN 5) THE LA ART GARDEN 6) THE LOS ANGELES ART GARDEN, 9401 CRENSHAW BLVD. UNIT 2, INGLEWOOD, CA 90305, LOS ANGELES COUNTY. Registered Owner(s): KJP INVESTMENTS, 3004 SONYA LA, SNELLVILLE, GA, 30078, WY. This business is being conducted by a LIMITED LIABILITY COMPANY. The registrant commenced to transact business under the fictitious business name or names listed above on: 07/2017. Signed: KJP INVESTMENTS, CEO, KASHIF POWELL. This statement was filed with the County Recorder of Los Angeles County on OCTOBER 24, 2017. NOTICE: This Fictitious Name Statement expires on OCTOBER 24, 2022. A new Fictitious Business Name Statement must be filed prior to OCTOBER 24, 2022. The filing of this statement does not of itself authorize the use in this state of a Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code). INGLEWOOD DAILY NEWS Pub. 11/23, 11/30, 12/7, 12/14/2017 HI-1724	Fictitious Business Name Statement 2017336551 The following person(s) is (are) doing business as 1) YELLOW BRICK ROAD 2) MUNCHKINLAND DOGGIE DAY CARE AND GYM, 1501 E EL SEGUNDO BLVD, EL SEGUNDO, CA 90254 LOS ANGELES COUNTY. Registered Owner(s): DOWN DOG LODGE, LLC, 1501 E EL SEGUNDO, EL SEGUNDO, CA, 90245, CA. This business is being conducted by a LIMITED LIABILITY COMPANY. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: DOWN DOG LODGE, LLC, MANAGER, RYAN SIEGELMAN. This statement was filed with the County Recorder of Los Angeles County on NOVEMBER 28, 2017. NOTICE: This Fictitious Name Statement expires on NOVEMBER 28, 2022. A new Fictitious Business Name Statement must be filed prior to NOVEMBER 28, 2022. Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code). El Segundo Herald: Pub. 12/7, 12/14, 12/21, 12/28/2017 H-1725	Fictitious Business Name Statement 2017333670 The following person(s) is (are) doing business as MARVELISH ENTERTAINMENT GROUP, 9818 SOUTH 8 TH AVE, INGLEWOOD, CA, 90305, LOS ANGELES COUNTY. Registered Owner(s): 1) ISHMUN LEROY BROWN II, 9818 SOUTH 8 TH AVE, INGLEWOOD, CA, 90305. 2) MARVIN CASTRO, 4380 W 132 ND STREET, APT 11, HAWTHORNE, CA, 90250. This business is being conducted by a GENERAL PARTNERSHIP. The registrant commenced to transact business under the fictitious business name or names listed above on: 11/2017. Signed: ISHMUN LEROY BROWN II, OWNER. This statement was filed with the County Recorder of Los Angeles County on NOVEMBER 22, 2017. NOTICE: This Fictitious Name Statement expires on NOVEMBER 22, 2022. A new Fictitious Business Name Statement must be filed prior to NOVEMBER 22, 2022. Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code). INGLEWOOD DAILY NEWS: Pub. 12/7, 12/14, 12/21, 12/28/2017 HI-1727	Fictitious Business Name Statement 2017336605 The following person(s) is (are) doing business as NATURAL HEALTH PARTNERS, 1403 W LOMITA BLVD, STE 303-B, HARBOR CITY, CA 90710, LOS ANGELES COUNTY. Registered Owner(s): ROLAND TAY, N.D. NATUROPATHIC MEDICINE & ASSOCIATES, P.C., 1403 W LOMITA BLVD, STE 303-B, HARBOR CITY, CA, 90710. This business is being conducted by a CORPORATION. The registrant commenced to transact business under the fictitious business name or names listed above on: N/A. Signed: ROLAND TAY, N.D. NATUROPATHIC MEDICINE & ASSOCIATES, P.C. PRESIDENT, ROLAND TAY. This statement was filed with the County Recorder of Los Angeles County on NOVEMBER 28, 2017. NOTICE: This Fictitious Name Statement expires on NOVEMBER 28, 2022. A new Fictitious Business Name Statement must be filed prior to NOVEMBER 28, 2022. Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code). EL SEGUNDO HERALD: Pub. 12/7, 12/14, 12/21, 12/28/2017 H-1728	Fictitious Business Name Statement 2017339570 The following person(s) is (are) doing business as WESTCO SIGNS, 2413 AMSLER ST. TORRANCE, CA 90505, LOS ANGELES COUNTY. Registered Owner(s): SKYWAY SIGNS, LLC, 2413 AMSLER ST, TORRANCE, CA, 90505, CA. This business is being conducted by a LIMITED LIABILITY COMPANY. The registrant commenced to transact business under the fictitious business name or names listed above on: 11/2017. Signed: SKYWAY SIGNS, LLC, MANAGING MANAGER, ABDULLAH A. ISSA. This statement was filed with the County Recorder of Los Angeles County on NOVEMBER 30, 2017. NOTICE: This Fictitious Name Statement expires on NOVEMBER 30, 2022. A new Fictitious Business Name Statement must be filed prior to NOVEMBER 30, 2022. Fictitious Business Name in violation of the rights of another under Federal, State, or Common Law (See Section 14400 ET SEQ., Business and Professions Code). TORRANCE TRIBUNE: Pub. 12/14, 12/21, 12/28, 1/4 HT-1729
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Police Reports

Sunday, November 26

Theft Betw. 11/26 11:00:00 PM & 11/27 2:00:00 AM 20500 BLOCK HAWTHORNE BLVD. Suspect takes property left by victim in suspect's vehicle/purse.

Auto Theft-All Betw. 11/26 11:00:00 PM & 11/27 9:00:00 AM 1800 BLOCK CABRILLO AVE. Stolen vehicle: '97 Toyota Camry.

Burglary-Auto Betw. 11/26 10:00:00 PM & 11/27 8:30:00 AM 3900 BLOCK NEWTON ST. Suspect(s) takes property from unlocked vehicle/tablet, cell phone, mobile WiFi, cash.

Burglary-Auto Betw. 11/26 9:15:00 PM & 11/26 10:00:00 PM 1300 BLOCK SARTORI AVE. Suspect(s) smashes window for entry, ransacks/no loss.

Theft Betw. 11/26 9:00:00 PM & 11/27 6:30:00 AM 4400 BLOCK PACIFIC COAST HWY. Suspect(s) takes property from front porch/bicycle.

Vandalism Betw. 11/26 6:00:00 PM & 11/26 8:15:00 PM 21500 BLOCK HAWTHORNE BLVD. Suspect(s) scratches victim's vehicle's paint.

Battery-Weapon/Agg 11/26 6:00 PM CARSON ST & CRENSHAW BLVD. Suspect punches victim in the face, causing injury.

Auto Theft-All Betw. 11/26 4:30:00 PM & 11/30 9:15:00 AM 3600 BLOCK 182ND ST. Stolen vehicle: '02 GMC 1500.

Battery-Simple 11/26 4:12 PM 21600 BLOCK HAWTHORNE BLVD. Suspect attempts to punch victim in the face then resists, delays, obstructs his arrest.

Burglary-Auto 11/26 10:17 AM 2800 BLOCK SKYPARK DR. Suspect(s) smashes window for entry and takes property/purse.

Burglary-Auto 11/26 8:46 AM 1400 BLOCK MARCELINA AVE. Suspect(s) smashes window for entry, ransacks/unknown if property loss at time of report.

Theft Betw. 11/26 7:01:00 AM & 11/26 7:26:00 AM 2900 BLOCK SEPULVEDA BLVD. Suspect(s) defeats lock and takes property from locker/purse.

Monday, November 27

Theft Betw. 11/27 10:55:00 PM & 11/29 4:00:00 PM 2600 BLOCK 162ND ST. Suspect(s) takes property from porch/delivered parcel.

Burglary-Auto Betw. 11/27 10:00:00 PM & 11/28 3:00:00 PM 22600 BLOCK PENNSYLVANIA AVE. Suspect(s) enters vehicle by unknown means, ransacks and takes property/GPS, passport, sunglasses, paperwork,

Burglary-Auto Betw. 11/27 9:30:00 PM & 11/28 6:00:00 AM 1800 BLOCK CABRILLO AVE. Suspect(s) smashes window for entry, ransacks and takes property/clothes, checks.

Theft Betw. 11/27 7:00:00 PM & 11/28 9:00:00 AM 16400 BLOCK WILTON PL. Suspect(s) takes victim's vehicle's catalytic converter.

Theft Betw. 11/27 7:00:00 PM & 11/28 6:30:00 AM 2800 BLOCK 175TH ST. Suspect(s) takes victim's vehicle's catalytic converter.

Auto Theft-All Betw. 11/27 7:00:00 PM & 11/28 7:55:21 AM 18500 BLOCK ASHLEY AVE. Stolen vehicle: '00 Chevrolet Camaro,

Burglary-Auto Betw. 11/27 5:00:00 PM & 11/28 4:15:00 AM 24200 BLOCK LOS CODONA AVE. Suspect(s) enters vehicle by unknown means and takes property/Bluetooth, phone charger, sunglasses, GPS.

Burglary-Auto Betw. 11/27 2:00:00 PM & 11/27 2:30:00 PM 17600 BLOCK KORNBLUM AVE. Suspects take property from victim's vehicle after inquiring about purchasing the vehicle/bank pouch, checkbooks.

Burglary-Commercial Betw. 11/27 6:15:00 AM & 11/27 9:57:19 AM 2300 BLOCK CRENSHAW BLVD. Suspect(s) forces open door by unknown means for entry and takes property/printer, computers.

Theft Betw. 11/27 3:20:00 AM & 11/27 8:00:00 AM 19100 BLOCK INGLEWOOD AVE. Suspect(s) defeats lock and takes property from cell site/copper.

Theft Betw. 11/27 & 11/28 1:18:00 PM 20600 BLOCK ANZA AVE. Suspect(s) takes property from porch/delivered parcel.

Tuesday, November 28

Burglary-Auto Betw. 11/28 11:00:00 PM & 11/29 10:00:00 AM 20000 BLOCK ANZA AVE. Suspect(s) enters vehicle by unknown means, ransacks and takes property/badge.

Auto Theft-All Betw. 11/28 7:00:00 PM & 11/28 7:30:00 AM 4800 BLOCK SPENCER ST. Stolen vehicle: '09 Toyota Corolla.

Burglary-Commercial Betw. 11/28 7:00:00 PM & 11/29 9:00:00 AM 3400 BLOCK TORRANCE BLVD. Suspect(s) accesses business via mail slot in door and takes property/cell phone screens.

Burglary-Auto Betw. 11/28 6:30:00 PM & 11/29 7:00:00 AM 20400 BLOCK REYNOLDS DR. Suspect(s) enters unlocked vehicle, ransacks and takes property/cash, registration, manual.

Burglary-Commercial Betw. 11/28 6:00:00 PM & 12/1 10:42:58 AM 3400 BLOCK TORRANCE BLVD. Suspect(s) accesses business via mail slot in door and takes property/camera bag, camera, lenses, cash.

Burglary-Auto Betw. 11/28 4:00:00 PM & 11/28 5:00:00 PM 3500 BLOCK PACIFIC COAST HWY. Suspect(s) smashes window for entry, ransacks and takes property/purse.

Burglary-Auto Betw. 11/28 3:45:00 PM & 11/28 4:35:00 PM 2600 BLOCK PACIFIC COAST HWY. Suspect(s) smashes window for entry and takes property/purse.

Theft Betw. 11/28 3:43:00 PM & 11/28 3:49:00 PM 3400 BLOCK AIRPORT DR. Suspect(s) enters open business and takes property/camera, lens, video camera, helmet.

Auto Theft-All Betw. 11/28 12:00:00 PM & 11/28 9:42:00 PM 19300 BLOCK HAWTHORNE BLVD. Stolen vehicle: '94 Chevrolet Camaro.

Theft Betw. 11/28 9:30:00 AM & 11/28 12:30:00 PM 18400 BLOCK WILTON PL. Suspect(s) takes property off of front porch/delivered parcel.

Theft Betw. 11/28 8:00:00 AM & 11/28 3:00:00 PM 2400 BLOCK DEL AMO BLVD. Suspect(s) takes property installed in wall next to front door/Ring doorbell.

Theft Betw. 11/28 8:00:00 AM & 11/28 3:00:00 PM 2400 BLOCK DEL AMO BLVD. Suspect(s) takes property off of parked vehicle/license plate.

Wednesday, November 29

Burglary-Auto Betw. 11/29 10:00:00 PM & 11/30 8:30:00 AM 17200 BLOCK EASTWOOD AVE. Suspect(s) enters vehicle by unknown means, ransacks and takes property/GPS, tools.

Burglary-Auto Betw. 11/29 10:00:00 PM & 11/30 8:30:00 AM 17200 BLOCK EASTWOOD AVE. Suspect(s) enters vehicle by unknown means, ransacks and takes property/cash, GPS, stereo/CD player.

Burglary-Auto Betw. 11/29 10:00:00 PM & 11/30 7:00:00 AM 400 BLOCK CALLE DE CASTELLANA. Suspect(s) takes property from unlocked vehicle/purse.

Auto Theft-All Betw. 11/29 9:30:00 PM & 11/30 7:04:23 AM 2000 BLOCK ARTESIA BLVD. Stolen vehicle: '05 Chevrolet Tahoe.

Theft Betw. 11/29 9:00:00 PM & 11/30 2:00:00 PM 16600 BLOCK ARDATH AVE. Suspect(s) takes victim's vehicle's catalytic converter.

Robbery-Weapon Betw. 11/29 8:00:00 PM & 11/29 8:05:00 PM 18100 BLOCK CRENSHAW BLVD. Suspect poses as Offer Up app customer, meets victims, brandishes a handgun and demands property/shoes, cash.

Battery-Simple 11/29 7:17 PM 22600 BLOCK WESTERN AVE. Suspect repeatedly punches victim in the face.

Theft Betw. 11/29 5:00:00 PM & 11/30 9:00:00 AM 18300 BLOCK ASHLEY AVE. Suspect(s) takes property off of parked vehicle/hubcaps.

Theft Betw. 11/29 3:00:00 PM & 11/29 11:00:00 PM 3300 BLOCK LOMITA BLVD. Suspect(s) takes property off of parked vehicle/license plate. •

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Billie

We are looking for volunteers to help with our pet adoption fairs which are held every Saturday at the Petco located at 537 N. Pacific Coast Highway Redondo Beach 90277, from noon-3: 30 p.m. If you are interested in volunteering and can commit to at least one Saturday a month, please contact us at info@msfr.org. You can also visit all of our Miniature Schnauzers & Friends rescues at the adoption fair or check out our website, www.msfr.org. If you have any questions about a particular dog's availability, you can email us at info@msfr.org. Schnauzers! Bet you can't adopt just one.

"Hi there! I am **Billie**, a two-year old, male Miniature Schnauzer mix who was homeless and living on the streets of Tijuana. My companion, Holiday--who could possibly be related to me--and I decided to take a trip with friends and ventured south of the border for a weekend of fun. Unfortunately, we missed our ride home and without any place to stay, ended up living on the street. Holiday has quite a voice, so we made our living as street entertainers until a rescue group rounded us up and returned us to the USA. They contacted the folks at MSFR, who were kind enough to take us in and are helping us find our forever homes. It's been decided that my "mix" could be Doxie because I have a longer, trim, 14-pound body with legs that are very sturdy but a bit short. I'm still very playful and have retained my puppyish charm that endears me to people and other dogs. I guess that's why I get along

well with everyone." If you're interested in Billie, please email info@msfr.org for more information.

"My name is **Holiday** and I see you've already met my partner in crime, Billie. I'm a five-year old, female purebred Miniature Schnauzer who accompanied Billie and our friends to Tijuana for a weekend of fun. I should have trusted my instincts, which are very motherly where Billie is concerned, but I got caught up in the adventure. After missing our ride home, I had to literally 'sing for our



Holiday



Pilgrim

supper' until a rescue group, who works with MSFR, picked us up and brought us back home. After living on the streets I needed a bit of work to present myself at my best. A medical check-up revealed I weigh 15 pounds--and a dental resulted in the extraction of 13 teeth. My smile may be a bit sparse, but I feel so much better and I actually think the new smile suits me. I have a docked tail and natural ears that have a mind of their own. Sometimes they both stand up...but at other times, I have one up and one down and that

makes me look adorable. I'm very personable and get along famously with other dogs and of course, people." If you're interested in Holiday, please email info@msfr.org for more information.

"Have you ever met a real live Pilgrim? Well, come to our adoptions and you can meet the next best thing: a four-year-old, male purebred Miniature Schnauzer named **Pilgrim**. After becoming lost and unable to find my family, I ended up at an LA County shelter where I was called a stray. The volunteers at the shelter were able to contact my owner and they put a long hold on me for my owner. Still I waited and waited, hoping every day to go home. After a really long time and my owner never appearing, I was available to the public. There wasn't much interest in a smelly, filthy, matted to the point of having dreadlocks dog who looked so bad that they couldn't distinguish my breed. They listed me as a 23-pound Poodle until the compassionate LA County's Grooming Gives Hope staff took pity on me. After they worked their magic--bathed and groomed me--a beautiful Schnauzer emerged! After MSFR rescued me, I was examined by their veterinarian, who found and removed several foxtails in my ears. It's amazing what a little TLC will do to give a guy enough confidence to reveal his true personality. I have great social skills with other dogs and am a sweet and loving boy who needs a family to love and share his life." If you're interested in Pilgrim, please email info@msfr.org for more information. •

Happy Tails



Congratulations to Nemo and his Forever Family!

Congratulations to **Nemo** and his new family. After losing their 12-year-old Miniature Schnauzer to congestive heart failure, they were so lonely and sad. They looked high and low, near and far for the perfect addition to their family. One visit to our pet adoptions and they found everything they were looking for when they found

Nemo! One look into his soulful eyes and his adorable, precious face--not to mention his over-the-top sweet demeanor--and they were in love. Nemo, now named Buddy, is living in Yorba Linda with his forever family that includes an aunt who happens to be a veterinarian. Wishing everyone many adventures and tons of happiness! •

THE YELLOW DOG PROJECT.com

If you see a dog with a **YELLOW RIBBON** or something yellow on the leash, **this is a dog who needs some space**. Please do not approach this dog with your dog. Please maintain distance or give this dog and his/her person time to move out of your way.



There are many reasons why a dog may need space:
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SCARED OR REACTIVE AROUND OTHER DOGS

THANK YOU!
Those of us who own these dogs appreciate your help and respect!

Illustrated by Lili Chin www.doggeddrawings.net

Saving one animal won't change the world, but the world will surely change for that animal.